#### NOTICE FOR INVITING EXPRESSION OF INTEREST(EOI)

#### No. SECR/Med/NGP/Tie-up/(EOI)/

Date.17.10.2023

Chief Medical Superintendent, South East Central Railway, Nagpur on behalf of President Of India Invites Expression Of Interest (EOI) for MOU with tie-up - CGHS, ECHS, ESI empanelled, GOI/PSU run Hospitals inclusive Eye Hospitals/Centre, Dental Clinics, Cancer Hospitals, Diagnostic Laboratory, Imaging Centres and Blood Bank in and around Nagpur or Non CGHS /ECHS/ESI Private Multispecialities Hospitals at wayside Stations like - Gondia, Balaghat, Jabalpur, Durg-Bhilai, Rajnandgaon, Seoni and Mandlafort for the treatment of Railway beneficiaries of Nagpur Division of SECR and UMID Card Holders of Entire Indian Railway on cashless basis for a period of two years the date of empanelment at CGHS/Nagpur rate 2021, Revised Rate of 2023, 2024, package rate.

The details are available at <a href="www.secr.indianrailways.gov.in">www.secr.indianrailways.gov.in</a>. Pathway → South East Central Railway→ About as→ Division→ Nagpur→ Medical → Topics specific to Department→ EOI 2024, EOI document and format should be downloaded from over above mentioned website.

Application shall be submitted on or before 06.11.2024 at 17.00 hrs. to the following address::-

Office of the Chief Medical Superintendent, South East Central Railway, Motibagh, Po-Bezonbagh, Opposite Gurudwara, Kamptee Road, Nagpur – 440014, (Maharashtra).

For the details of the application forms, minimum eligibility criteria, terms &conditions in draft MOU etc. visit Railway website <a href="https://www.secr.indianrailways.gov.in">www.secr.indianrailways.gov.in</a>.

Addl. Chief Medical Superintendent S.E.C. Railway/Nagpur

To Chie Medical Superintendent South East Central Railway Nagpur

### APPLICATION FOR EMPANELMENT OF HOSPITAL

DISTRICT / AREA WHERE HOSPITAL IS LOCATED		
NAME OF THE HOSPITAL		
ADDRESS OF THE HOSPITAL		
TELEPHONE NO. /		
Name of Director / Nodal officer		
Contact No / Mobile No		
E-mail ID-		
HOSPITALTYPE (Multispecialty / Eye Hospital /centre/ Dental Clinics/ Cancer Hospitals/ Diagnostic lab /Imaging Centres, Blood Bank)  WHETHER hospitals empanelled with CGHS / ESI / ECHS empanelled Hospital or Hospitals run by GOI / PSU :- Validity date of reorganisation :-  NABH / NABL or NON – NABH/NABL status with Validity till Date:-  TREATMENT/ DIAGNOSTIC FACILITIES APPLIED FOR TIE UP (Only CGHS approved treatment/diagnostic/imaging facilities to be indicated. Unapproved facilities will not be accepted)		
Agreement for Rates in case of empanelment		
(Willing to accept CGHS/Nagpur 2021 rate Yes/NO)	YES / NO	Percentage offered
Willing to offer discount of <b>15 % or more</b> on Medicines and disposable/consumables.		<u></u> <u>%</u>
Willing to offer discount of 30% or more for items not covered under CGHS NGP 2021 rate		

## Copies of following documents (wherever applicable) are to be submitted along with application.

- 1. Details of empanelment with hospitals empanelled with CGHS / ESI / ECHS empanelled Hospital and GOI / PSU run Hospitals (Valid MOU / documents Supporting Empanelment).
- 2. Certificate of NABH / Non NABH / NABL.
- 3. Copy of legal status, place of registration & principal place of business of the hospital (Valid Nursing Home Certificate).
- 4. A copy of partnership deed /memorandum and articles of association if any.
- 5. Copy of valid document of charitable trust issued by authority (Charity commissioner).
- 6. Copy of compliance with statutory requirements including that of biomedical waste management & pollution control.
- 7. Details of treatment /procedures / Investigations / facilities available in hospital and empanelled with CGHS/ESI/ECHS empanelled Hospitals as per NABH accreditation.
- 8. List of Specialist Doctors / Doctors along with their qualification and List of trained paramedical / technical staff.
- 9. Declaration for agreed to the terms & conditions prescribed in proposed MoU for tie up of Railway boards and in the tender document (On Letter head).
- 10. Document signed copy.

You are requested to consider our application for empanelment please.

(AUTHORISED SIGNATURE OF APPLICANT WITH SEAL)

# Hospital letter head

#### **Annexure II**

#### **CERTFICATE OF UNDERTAKING**

- It is certified that the particulars given in the application/offer letter are correct
   & minimum eligibility criteria are satisfied.
- 2) That Hospital will strictly adhere to the updated guidelines of Railway Board and terms & conditions prescribed in document and proposed MoU for tie up.
- 3) That the hospital shall not charge higher than the CGHS notified rates or the rates agreed to for CGHS un-listed items. Rates revised by competent authority time to time will be acceptable during the period mentioned in tie up.
- 4) That any information is found to be untrue, hospital would be liable for derecognition by Railway.
- 5) That the hospital has capability to submit bills and medical records both in soft and hard format.
- 6) The hospital will be liable to pay compensation for any financial loss caused to Railway or physical or mental injuries caused to its beneficiaries. The hospital will be liable to pay damage to the beneficiaries if any injury deterioration of health or death occurs due to negligence of the private hospital.
- 7) That no investigation by Central GOVT/State GOVT or any statuary investigating agency is pending or contemplated against the hospital.

(AUTHORISED SIGNATURE OF APPLICANT WITH SEAL)

#### **DOCUMENT**

## <u>Eligibility criteria and terms & conditions of tie up contract for empanelment of</u> Private hospital.

- 1. (A) Private Hospitals, Cancer Hospitals, Eye Hospitals/Centres, Dental Clinics, Diagnostic Laboratories, Imaging centres and Blood Bank located under Nagpur City area which are empanelled with CGHS/ESI/ECHS and Hospitals run by Government of India /Public Sector Undertaking like of SAIL, BHEL, Coal India, etc.in Nagpur city area will be considered for tie-up with S.E.C. Railway, Nagpur.
- (B) For outside Nagpur city area and stations belongs to jurisdiction area of South East Central Railway, Nagpur Division, reputed Private Hospitals neither empanelled by CGHS, ECHS & ESI nor run by PSU but ready to tie up at CGHS rates may be considered as per the discretion of Railway Authority.
- 2. Recent CGHS rates will be applicable for tie up or rates offered even lower or agreed discounted rates offered by private hospital will be paid based on the NABH/Non NABH classification status of the Hospital recognised by CGHS. Same rates will be applicable in area outside Nagpur. In case of any deviation from CGHS rates, the lowest rates approved by Competent Authority will be applicable.
- 3. In case of conservative emergency treatment / where there is no CGHS package rate in the list, Calculation of admissible amount would be done **item wise** as per AIIMS rates or the lowest discounted rates agreed and approved by competent authority.
- 4. Private hospital should agree to offer discount of 15% or more on Medicines.
- 5. Private Hospital should agree to offer discount of 30% or more for items not covered under CGHS Nagpur 2021 rate and revised 2023, 2024 rate.
- 6. The Hospitals shall investigate/ treat the Railway beneficiaries only for the emergency condition for which the patient has reported. Likewise, the railway beneficiaries referred by the railway hospital shall be treated/investigated only for the conditions referred. No undue/ unnecessary investigation shall be done by the hospital.

For emergency treatment, any material / additional procedure / investigation not listed in CGHS list or other than the condition for which the authorization was initially given, would require the written permission of the competent authority.

The treatment/ procedure shall be performed on the basis of the referral / authorization letter issued by the CMS/ACMS/DOCTOR-IN-CHARGE in favour of serving employees/ pensioners & dependents. The authority of patient should be verified as per photo ID viz. UMID card, Identity Card/Medical Card/RELHS Card attached with referral.

- 7. In case of emergency patient admitted directly without referral letter, hospital authority will inform the railway hospital authority about the patient within 24 hours.
- 8. Patient should be shifted to Railway hospital as early as possible when he/she improves. Patients Signature should be taken on discharge summery.

- 9. Permission for extension of stay beyond allowed maximum duration will be required to be taken prior from Competent Authority.
- 10. Hospitals to give undertaking that free ambulance service between South East Central Railway, Nagpur and your Hospital will be provided if necessary.
- 11. The entitlements for various types of wards to the Railway beneficiaries shall be the same as in the case of CGHS beneficiaries according to their pay drawn in pay band/pension.
- 12. For CGHS covered cities/areas, Private hospitals have to furnish the performance Bank Guarantee of Rs.10 (ten) lakhs for Hospitals/Cancer Units and Rs. 2 (two) lakhs for Eye Centre/single speciality Hospitals/Dental clinics/Diagnostic centres/Blood Bank valid for a period of 30 months.

For Non-CGHS covered cities/areas Private Hospitals have to furnish the performance Bank Guarantee Rs **2 lakhs** for Hospitals/Cancer Units and **Rs 0.5 Lakh** for Eye Centre/single speciality Hospitals/Dental clinics/Diagnostic centres/Blood Bank valid for a period of 30 months

- Note: PBG for charitable Hospitals/organizations would be 50 % (Fifty percent) of above amount. If PBG is given to any one Railway then need not to give PBG and can simply the MoU subject to the other criteria is satisfied/mutually agreed.
- 13. Tie-up will be for Two years or valid till the private Hospital is empanelled with CGHS / ESI/ECHS/GOI/PSU.
- 14. Monitoring and medical audit Chief Medical Superintendent, South East Central Railway, Nagpur, reserves the right to visit the hospital at any time to ascertain their compliance with the requirement of Railway.
- 15. If any empanelled hospital is found involved in any wrong doing or over charging etc, then the concerned hospital would be suspended/removed from Railway Panel and would be black listed for specified period for future empanelment with Railway.
- 16. Valid Nursing home registration certificate, NABH certificate and compliance with statutory requirements including that of biomedical waste management & pollution control is necessary for tie up.
- 17. Hospital must submit an undertaking accepting terms & conditions spelt out in the Annex II & Documents. Application should be in proforma application in Annex I which should be read as part of this document.
- 18. MOU will be signed between the Chief Medical Superintendent of S.E.C. Railway, Nagpur and Private Hospital person who authorised to sign agreement.
- 19. Hospitals/Centres which are already having existing empanelment with S.E.C. Railway, Nagpur and whose agreement is likely to expire in near future have to apply fresh for tie-up as per recent modified terms & conditions and to enter into revised MoU. They have to sign new revised MoU. Old MoU will stand void/cancel on implementation/commencement of new tie up

20. The Railway Healthcare Policy Instructions under Railway Board's letter no. 2024/I & Trans. Cell/Healthcare/P dated 29.08.2024 will be applicable.

#### 21. Right to accept any application and to reject any or all application-

Chief Medical Superintendent, South East Central Railway/Nagpur, reserves the right to accept or reject any application at any time without assigning any reason.

Agreed to the prescribed terms & conditions and proposed agreement for tie up.

(AUTHORISED SIGNATURE OF APPLICANT WITH SEAL)