

SOUTH EAST CENTRAL RAILWAY, NAGPUR DIVISION

EXPRESSION OF INTEREST (EOI) FROM CGHS/ECHS/ESI EMPANELLED HOSPITALS, GOI, PSU RUN HOSPITALS FOR THE TIE-UP WITH SOUTH EAST CENTRAL RAILWAY, NAGPUR FOR TREATMENT OF RAILWAY BENEFICIARIES ON CASHLESS BASIS.

Chief Medical Superintendent, South East Central Railway, Nagpur on behalf of President of India invites expression of interest (EOI) for tie-up with Multispecialities Hospitals – CGHS, ECHS, ESI empanelled or Non CGHS , Non ECHS, Non ESI empanelled Hospitals at Chhindwara and Bhandara for treatment of Railway beneficiaries of Nagpur Division of SECR and UMID Card Holders of Entire Indian Railways in emergency only on cashless basis for a period of two years from the date of empanelment of CGHS/Nagpur rate.

Important Notes :-

1) Railway Board vide letter no. 2021/H-1/11/10/MOU dated 03.06.2022 has increased Performance Bank Guarantee (Hospital/Cancer Units Rs.10 lac, single Specialty Hospital – Rs.2 lac, Eye Centre- Rs.2 lac, Dental Clinics –Rs.2 Lac, Diagnostic Centre- Rs. 2 lac) valid for 30 months i.e. six months beyond empanelment period, if hospitals of the same city have given the same to one railway then they need not give to other railway.

- Procedure for tie-up will be as per existing guidelines of Railway Board.
- Applications shall be submitted within 21 days from the date of online notification at the following address –

Office of the Chief Medical Superintendent,
South East Central Railway
Motibagh, PO – Bezonbagh
Opposite Gurudwara, Kamptee Road
Nagpur – 440014 (Maharashtra)

- For the details of the application Form, Minimum Eligibility Criteria, Terms & Conditions in draft MOU etc. visit the following Railway website www.secr.indianrailways.gov.in → Department/Division of SECR → Nagpur → Medical → Topic specific to Department

For further queries contact during office hours on 9730078517, 9730078500

Chief Medical Superintendent
S.E.C. Railway/Nagpur

To,
The Chief Medical Superintendent,
South East Central Railway
Nagpur

APPLICATION FOR EMPANELMENT

DISTRICT/AREA WHERE THE HOSPITAL IS LOCATED	
NAME OF THE HOSPITAL	
ADDRESS OF THE HOSPITAL	
TELEPHONE NO.	
MOBILE NO.	
E-mail id	
HOSPITAL TYPE MULTISPECIALITIES	
WHETHER hospital is empanelled with CGHS/ESI/ECHS, or GOI/PSU run Hospitals Validity date of recognition	
NABH/NABL or NON-NABH status Validity Date -	
TREATMENT/DIAGNOSTIC/IMAGING FACILITIES APPLIED FOR TIE UP (only CGHS approved treatment/diagnostic/imaging facilities to be indicated. Unapproved facilities will not be accepted).	

AGREEMENT FOR RATES IN CASE OF EMPANELMENT

Willing to accept CGHS/NGP -2021 rate YES/NO	
Willing to offer discount of 30% or more for items not covered under CGHS-NGP 2021 rate	Percentage of Discount offered -
Willing to offer discount of 05% or more in medicines and disposables/consumables	Percentage of Discount offered – _____ %

Copies of following documents (wherever applicable) are to be submitted along with application

1. Details of empanelment with hospitals empanelled with CGHS/ESI/ECHS and GOI/PSU run Hospitals. Valid MOU/documents supporting empanelment
2. Documents supporting Hospitals run by Government of India & PSUs.
3. Certificate of NABH/Non NABH/NABL.
4. Copy of legal status, place of registration & principal are of business of the hospital (valid Nursing Home Certificate)
5. A copy of partnership deed/memorandum and articles of association if any
6. Copy of valid document of charitable trust issued by authority
7. Copy of compliance with statutory requirements including that of biomedical waste management & pollution control.
8. Details of treatment/procedures/investigations/facilities available in hospital and empanelled with CGHS/ESI/ECHS.
9. List of Doctors/trained staff along with their qualification/para-medical/technical staff.
10. List of infrastructures and equipment

Agreed to the terms & conditions prescribed in the application document and proposed agreement for tie-up.

You are requested to consider our application for empanelment please.

(AUTHORISED SIGNATURE OF APPLICATNT WITH SEAL)

CERTIFICATE UNDERTAKING

- a) It is certified that the particulars given in offer letter are correct & minimum eligibility criteria are satisfied.
- b) That the hospital shall not charge higher than the CGHS notified rates or the rates agreed to for un-listed items in CGHS Rates revised by Competent Authority time to time will be acceptable during tie-up period.
- c) That any information is found to be untrue, hospital would be liable for de-recognition by Railway. The hospital will be liable to pay compensation for any financial loss caused to Railway or physical and or mental injuries caused to its beneficiaries.
- d) That the hospital has the capability to submit bills and medical records both in soft and hard format
- e) The hospital will be liable to pay damage to the beneficiaries if any injury deterioration of health or death occurs to be negligence of the private hospital.
- f) That no investigation by central GOVT/State GOVT or any statutory investigating agency is pending or contemplated against the hospital.
- g) Agree for the terms & conditions prescribed in the application document and proposed agreement for tie-up.

(AUTHORISED SIGNATURE OF APPLICATNT WITH SEAL)

DOCUMENT

Eligibility criteria and terms & conditions of tie-up contract for recognition of Private Hospital.

- 1) Private Multispecialities Hospitals both CGHS, ECHS, ESI empanelled or Non CGHS, Non ECHS and Non ESI empanelled Hospitals at Chhindwara and Bhandara will be considered for empanelment.
- 2) Other reputed private hospitals located outside city area & belongs to jurisdiction area of South East Central Railway, Nagpur Division which are neither empanelled by CGHS, ECHS, & ESI nor are run by Government of India Public Sector Unit (PSU) ready to tie-up at CGHS rates of the city may be considered for tie-up as per the discretion of Railway Authority.
- 3) Rate applicable for tie-up will be as per the recent CGHS rates or even lower or some discount etc. offered by them based on the classification (NABH/Non NABH status) of the Hospital for facilities recognized by CGHS. Even in city outside places not covered by CGHS, hospital shall be empanelled on CGHS (city-specific) rates only. In case of any deviation from CGHS rates, the lowest rates applicable as approved by Competent Authority.
- 4) In case of conservative treatment/where there is no CGHS package rate. Calculation of admissible amount would be done item wise as per CGHS rates or as per AIIMS rates of the lowest rates offered by private hospital, if there is no CGHS for a particular item. The lowest offered rate will be applicable to all.
- 5) The Hospitals shall investigate/treat the Railway beneficiaries only for the emergency condition for which the patient has reported to them. Likewise, the railway beneficiaries referred by the railway hospital shall be treated/investigated only for the condition referred. No undue / unnecessary investigation shall be done by the hospital.

The treatment/procedure shall be performed on the basis of the referral/authorization letter issued by the CMS/ACMS/DMO/ADMO in favour of serving employees/pensioners & dependents. The authority of patient should be verified as per photo ID viz. UMID card, Identity Card/Medical Card/RELHS Card attached with referral.

For emergency treatment, any material/additional procedure/investigation other than the condition for which the authorization was initially given, would require the permission of the competent authority.

- 6) In case of emergency patient admitted directly without referral letter, hospital authority will inform the railway hospital authority about the patient within 24 hours.
- 7) Patient should be shifted to Railway hospital as early as possible when he/she improves. Patients Signature should be taken on discharge summary.
- 8) Permission for extension of stay beyond allowed maximum duration will be required to be taken prior from Chief Medical Superintendent, S.E.C. Railway, Nagpur.
- 9) Hospitals to give undertaking that free ambulance service between South East Central Railway Hospital, Nagpur and your hospital will be provided if necessary.
- 10) For various types of wards to the railway beneficiaries shall be the same as in case of CGHS beneficiaries according to their pay drawn in pay band/pension.
- 11) Have to furnish a performance Bank Guarantee Rs.10 lakhs for Hospital and Rs.2 lakh for exclusive Eye Centre/Dental clinics/Diagnosis Hospital valid for a period of 30 months.
- 12) Tie-up will be for two years from the date of empanelment
- 13) For monitoring and medical audit Chief Medical Superintendent, South East Central Railway, Nagpur reserves the right to visit the hospital at any time to ascertain their compliance with the requirement of Railway.
- 14) If any empanelled hospital is found involved in any wrong doing or overcharging etc. then the concerned hospital would be suspended/removed from Railway Panel and would be blacklisted for specified period for future empanelment with Railway.
- 15) Valid Nursing home registration certificate, NABH certificate and compliance with statutory requirements including that of bio-medical waste management & pollution control will be considered for tie-up

- 16) Hospital must submit an undertaking accepting terms & conditions spelt out in the Annexure I & documents and certificate of undertaking as per annexure-II which should be read as read as part of this document and submit duly signed.
- 17) MOU will be signed between the Chief Medical Superintendent, South East Central Railway, Nagpur and Private Hospital person authorized to sign agreement.
- 18) Hospital/Centers which are already having existing empanelment with South East Central Railway, Nagpur and whose agreement is likely to expire in near future have to apply fresh for tie-up as per recent modified terms & conditions and to enter into revised MOU. They have to sign new revised MOU.
- 19) Right to accept any application and to reject any or all application.

Chief Medical Superintendent, South East Central Railway, Nagpur reserves the right to accept or reject any application at any time without assigning any reason.

Agreed to the terms & conditions prescribed above and proposed agreement for tie-up

(AUTHORISED SIGNATURE OF APPLICANT WITH SEAL)
