

## मॉडल स्टेशन सारांश

Sn	Desired Facility	Facility Available
1	Retiring Room	Yes
2	Cloak Room	Yes
3	Enquiry Counter	Yes
4	NTES	Yes
5	Refreshment Room	Yes
6	Parking/Circulatory area with light	Yes
7	Phone Booth	Yes
8	Machines	Yes
9	Water Coolers	Yes
10	Modular Catering Stall	Yes
11	UTS	Yes
12	Foot Over Bridges	Yes
13	Food Plaza	Yes
14	Train Coach Indication System	Yes
15	Pre-paid Taxi Service	Yes
16	Static Mobile Charging Facility	Yes
17	Upper Class Waiting Room (with bathing facility) Separate for ladies & gents	Yes
18	Second Class Waiting Room (with bathing facility) Separate for ladies & gents	Yes
19	Waiting Room (with bathing facility) Combined upper & second class	Yes
20	Public Address System/Computer Based	Yes
21	Book Stall/Other stall of essential goods	Yes
22	Washable apron with jet cleaning	Yes
23	Electronic Train Indicator Board	Yes
24	Signage (Standardized)	Yes
25	Pay & Use Toilets on end platform & circulating area	Yes
26	Computerization of Complaints	Yes
27	Provision of a least on AC VIP/Executive Lounge	Yes
28	CCTV for announcement & security purpose	Yes
29	Coin operated Ticket Vending Machines	Yes
30	Facilities of station building including façade	Yes
31	Improvement in the façade of the station building	Yes
32	Improvement in the circulating area so as to ensure proper entry and exit of	Yes
33	A Lighting tower at an appropriate place to be installed for proper illumination	Yes
34	Improved modern cost effective lighting arrangement at the platform	Yes
35	Renovated Water Booths	Yes
36	Renovated, Modern, Pay & Use toilets	Yes
37	Good Waiting and Retiring Rooms with modern furniture	Yes
38	Good passenger guidance system including signage's and coach indication	Yes
39	Improvement to the passenger service	Yes
40	Improvement of booking and enquiry offices to give them a facelift	Yes
41	Lighting of booking offices the queuing area in the front of booking windows	Yes
42	Engagement of reputed architects/consultants for beautification	Yes

शिकायत एवं सुझाव हेतु 138 अथवा <https://railmadad.indianrailways.gov.in/madad/final/home.js> पर संपर्क करें ।

For complaint and Suggestion please contact 138 or visit  
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