

दक्षिण पूर्व मध्य रेलवे  
South East Central  
Railway



प्रधान मुख्य वाणिज्य प्रबन्धक  
कार्यालय, प्रथम तल, महाप्रबंधक  
कार्यालय भवन, बिलासपुर (छ.ग.)-  
495004

Principal Chief Commercial  
Manager's office, First floor,  
GM Office Building, Bilaspur  
(C.G.) - 495004

**Rates Circular No.200 (G)/2022**

No. C/SECR/BSP/E-payment /Policy/

Date: 20.09.2022

All CSMs, SMs, CGSs /CGSs & Siding Clerks, Weigh Bridge Clerks. All CCIs, CIs of SECR.

Copy for information and necessary action to:

DRMs: SECR/Bilaspur, Raipur, Nagpur.

Sr.DCMs, Sr.DOMs: SECR/ Bilaspur, Raipur, Nagpur, Commercial Control: SECR/Bilaspur, Raipur, Nagpur:

ARMs/AARMs: SECR/BIA, KRBA, RIG, SDL, BRJN, G & BRH.

Principal Director of Audit/SEC Railway/Bilaspur.

PCOM, CFTM, PCME, PFA, PCE, PCEE, PCSTE, PCSO, SDGM and CPRO: SECR/BSP.

FA&CAO/(T), Dy.FA&CAO(T), Sr. AFA(TA): SECR/BSP.

**Sub:** E-Payment/Online payment system – same mode for collection and Refund.

**Ref:** Director, Traffic Commercial (Rates), Railway Board's letter No. TC-I/2002/104/SCR/1(3317550), Dtd.19.09.2022.

उपर्युक्त विषयक रेलवे बोर्ड के पत्र संख्या: Director, Traffic Commercial (Rates), Railway Board's letter No TC-I/2002/104/SCR/1(3317550), Dtd.19.09.2022. आपके सूचनार्थ एवं आवश्यक कार्यवाही हेतु संलग्न है।

All concerned to note and act accordingly.

Encl: As above

Digitally Signed by Kishor  
Nikhare

Date: 21-09-2022 18:20:35

(Kishor Nikhare)

Reason: Approved

Senior Commercial Manager (FS)

For Principal Chief Commercial Manager

भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड RAILWAY BOARD)

No.TC-I/2002/104/SCR/1(3317550)

New Delhi, dt19.09.2022

**Pr. Chief Commercial Manager  
All Zonal Railways**

**Sub: E-Payment/Online payment system – same mode for collection and refund**

Ref: (i) Rates Master Circular/E-payment/2019/0 and amendments thereto

(ii) Rates Circular No.18 of 2021

(iii) Board's letter No.2020/TC-III/20/01 dated 15.09.2022

Please refer to Board's letter under reference (iii) detailing modalities for collection of additional freight in case of diversion of rake and also for refund wherever due.

Zonal Railways are advised to follow the same mode for collection of additional freight charges, if any, and refund of freight charges, if due.

To say, if freight charges are collected through electronic payment system, then refund, if due, should be done through electronic payment system in the respective bank account of the customer. Similarly, if freight charges are collected through online payment mode, then refund, if due, should be done through online mode in the respective bank account of customer.

(Anshoo Pandey)  
**Director, Traffic Commercial(Rates)  
Railway Board**

Copy to:

**PFA/All Zonal Railways**

**CAO/FOIS, GM(FOIS)/CRIS**