

South East Central Railway



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No. C/SECR/BSP/CC/20/493

Date :-27.01.2020.

Coaching Rates Circular No 04(C) / 2020.

All CSM, SM, CBS, CRS, CPS, CTI, CCI, Sr. TIA, TIA of SECR

Copy for information and necessary action to:

DRM/SECR/BSP, Raipur, NGP. Sr. DCM: SECR/BSP, Raipur, NGP. Sr. DOM BSP, Raipur, NGP. ARM: SECR/BIA, KRBA, SDL. CPRO: SECR/BSP. PFA, Dy. FA&CAO(TA), Sr. SAO - SECR/ BSP. PCOM, CSC, SDGM, CFTM, CME, CE, CPTM, CEE, CSTE, PCPO, PCE,/SECR/BSP. Regional Manager/CRIS/PRS/SER/Kol. Dy. FA&CAO(TA)/SER/KOI.

PCCM: E. Rly -Kolkata, N. Rly.-New Delhi, S. Rly- Chennai, W. Rly - Mumbai, C. Rly.- Mumbai, N. F. Rly- Mallgaon, N. E. Rly- Gorkhpur, N. C. Rly- Allahabad, E. Co. Rly- Bhubaneswar, W. C. Rly- Jabalpur, N. W. Rly- Jaipur, S. W. Rly- Hubli, E. C. Rly- Hazipur, S. E. Rly- Kolkata, S.C. Rly- Secunderbad. Executive Director-Center for Railway information System/Chankyapuri/NDLS. Executive Director (PM) - Railway Board/Rail Bhawan/NDLS General Secretary/IRCA/NDLS .

Sub: -Master Circular on implementation of STBA scheme at NSG-6 Category stations.

Ref:- Dir (PM) Rly. Bd's letter No. 2018/TG-I/20/P/STBA dtd. 22.01.2020.

Railway Board vide letter under reference has issued Commercial Circular No. 04 of 2020 Master Circular on implementation of STBA scheme at NSG-6 Category stations.

Station Ticket Booking Sewak (STBA) scheme was introduced on pilot basis vide Commercial Circular no.66 of 2013. Subsequently, a full-fledged scheme under the name station ticket booking agent (STBA) was rolled out vide Commercial Circular no. 53 of 2015.

2. On the basis of requests received from Zonal Railways to expand the scope of STBA scheme, the matter has been examined in Board's Office.

3. Considering the safety related responsibilities of ACM's & shortage of staff in booking cadre. Competent Authority have now decided that STBA may also be engaged at those NSG-5 and NSG-6 category stations where ACM's are issuing tickets presently. Also, those erstwhile E-category stations (which now fall under NSG-5 or NSG-6 stations) where STBA were engaged, shall continue to be governed by this scheme.

4. It is advised that necessary action may be taken at the earliest for engagement of STBA on aforesaid categories of stations in accordance with the scheme enclosed.

5. Performance of the scheme may be reviewed after an initial period of one year and position be appraised to Board's office for further evaluation.

6. This issues with the concurrence of Finance Directorate of the Ministry of Railways.

7. Necessary instructions may be issued to all concerned accordingly.

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(Tanweer Hasan)
Dy. Chief Commercial Manager (PS)
For Principal Chief Commercial Manager