

**GOVERNMENT OF INDIA (Bharat Sarkar)
MINISTRY OF RAILWAYS (Rail Mantralya)
(RAILWAY BOARD)**

No. 2015/TG-I/Payments through Electronic Means/Pt.I New Delhi, dt. 25.12.2016

**General Managers (Commercial)
All Zonal Railways.**

(Commercial Circular No. 77 of 2016)

Sub: Promotion of cashless/digital modes of payment for booking reserved and unreserved tickets.

Ref: Commercial Circular Nos.69 & 70 of 2016 dated 10.12.2016

Government has announced decisions and various measures to promote digital payments in a mission mode to transform India into a less cash economy. In this connection, Railways have also taken certain decisions, viz., installation of Point of Sale (POS) machines at the ticket counters besides the existing project of booking of unreserved tickets through mobile phone which is already in operation on certain sections including booking of platform tickets.

2. Ministry of Railways, therefore, desire that all Zonal Railways may advise action taken/contemplated to commence unreserved ticket booking through mobile phones including platform tickets in terms of this office's letter No.2014/TG-I/10/P/UTS on mobile dated 22.08.2016 and 29.09.2015 whereby in-principle approval for launch of unreserved ticketing through mobile phone has already been communicated.

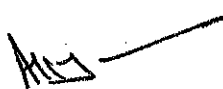
3. In continuation to the instructions dated 22.08.2016 and 29.09.2015, Zonal Railways are also advised to ensure that two POS machines are deployed at each suburban station for sale of monthly/season tickets.

4. The progress of installation of POS machines to be deployed at the ticket counters including two POS machines at each of suburban stations for sale of monthly season tickets may be faxed to Railway Board's Commercial Control no.23072028/ Railway fax no.033-43373 and also through e-mail at jainakirts@yahoo.co.in everyday as already advised.

5. Zonal Railways are also requested to carry out campaigns to encourage people to use cashless/digital modes of payment for booking of reserved and unreserved (including suburban) tickets, e.g.,

- a) Awareness booths to be set up at each major station, where passengers would be given lessons in digital transactions especially to facilitate ticket purchases – National campaign to commence in next 7 days.
- b) Posters informing about cashless action plan of Railways for promoting cashless transactions and giving cashless options for buying railway tickets to be put up at stations and offices.

(..2/-)



- (..2..)
- c) Zonal Railways should encourage Banks to provide facilitation centres at Railway premises for providing debit/credit cards to passengers.
6. A progress on all the above mentioned items may also be intimated to this office through fortnightly reports.

H.A. 23/12/16
(Amit Kumar Jain)

Director Traffic Commercial (G)
Railway Board

Copy to:

- 1) CCM/PMs and CCM/PSs, all Zonal Railways.
- 2) EDV (T), EDFC, DF(C), OSD/TC, F(C) & V (SS) branches of Railway Board.
- 3) MD/IRCTC, Bank of Baroda Building, Parliament Street, New Delhi.
- 4) General Manager/PRS-I, CRIS, Chanakyapuri, New Delhi.
- 5) Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
- 6) The Principals, Zonal Training Centers, Central Railway/Bhusaval, Eastern Railway/Bhuli/Dhanbad, Northern Railway/Chandausi, NE Railway/Muzaffarpur, NF Railway/Alipurduar, Southern Railway/Trichy, South Central Railway/Maula Ali, SE Railway/Sini, North Western Railway/Udaipur.
- 7) Director, Indian Railway Institute of Transport Management, Hardoi Bypass Road, Manak Nagar, Lucknow 226 011.
- 8) General Secretary, National Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
- 9) General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
- 10) Secretary General, Federation of Railway Officers Association (FROA), Room No.370, Rail Bhawan, New Delhi.
- 11) Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi.
- 12) Secretary General, All India RPF Association, Room No.256-D, Rail Bhawan, New Delhi.
- 13) CTM, Metro Railway, Metro Rail Bhavan, 33/1, J L Nehru Road, Kolkata-71.
