

NOTE: 01

Dated: 20.05.2026

Sub: Approval of Disaster Management Plan (DMP) for the year 2026-27.

Headquarters vide letter No. CSO/Safety/173 dated 19.05.2026 has advised that the Disaster Management Plan (DMP) for the year 2026-27 submitted by BSP Division does not indicate the approval status of DRM/BSP. A copy of the HQ letter is placed opposite for kind reference.

In compliance with the above instructions, the Disaster Management Plan for the year 2026-27 of Bilaspur Division has been prepared and attached here in folio site. It is submitted herewith for kind approval of DRM/BSP.

After approval, the same will be forwarded to Headquarters for further necessary action and uploading on SECR website.

Submitted for approval please.


Sr Divisional Safety Officer
BSP/SECR

DRM/BSP

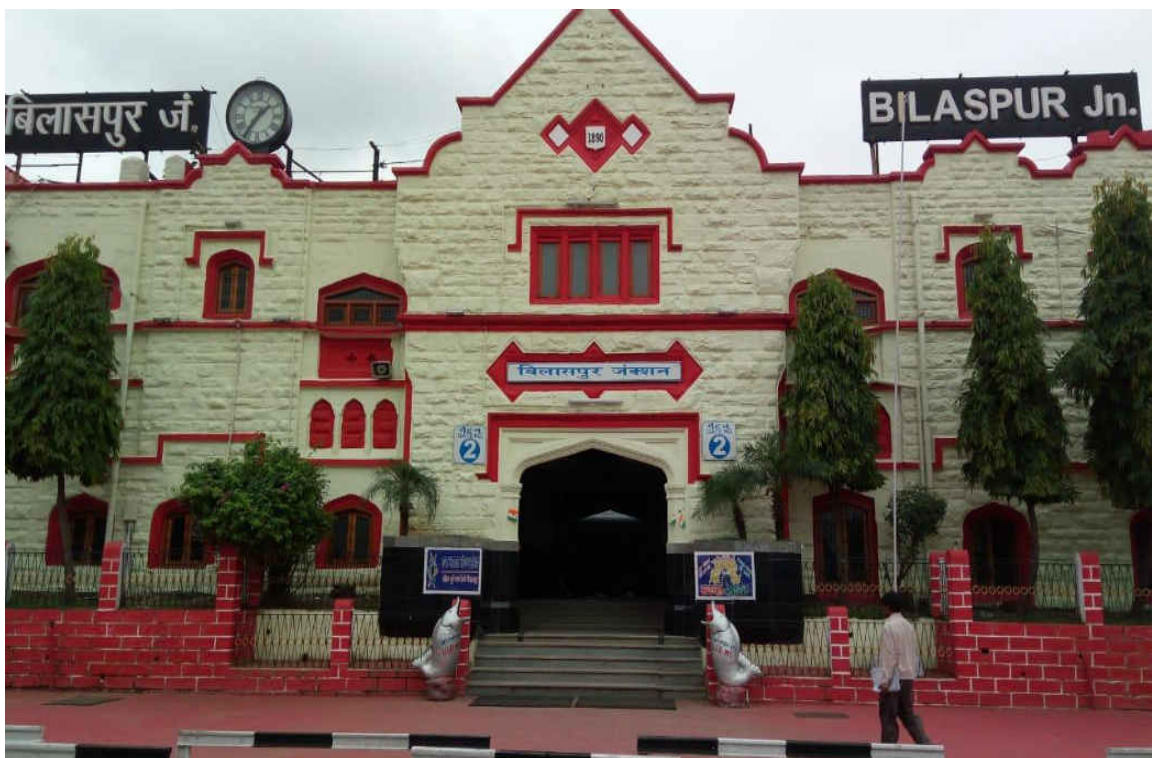
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DRM.



SOUTH EAST CENTRAL RAILWAY

BILASPUR DIVISION



DISASTER MANAGEMENT PLAN BOOK

2026-2027

SN	<u>INDEX</u>	Pg.
A	STANDARD LIST OF NODAL MINISTRIES	2
B	REPORTING OF ACCIDENTS	3
C	DISASTER RESPONSE-OFFICER AT DIVISION	4
D	DISASTER PREPAREDNESS- PREPARE FOR BETTER RESPONSE	8
E	MOCK DRILL	11
F	DISASTER MANAGEMENT-OUTSIDE RAILWAY AGENCY (NDRF)	13
G	GOLDEN HOUR	14
H	DISASTER MANAGEMENT CELL	14
I	PASSENGER CARE	16
J	ROLE OF SECURITY DEPARTMENT IN DISASTER MANAGEMENT	19
K	STORAGE AND HANDLING OF HAZARDIOUS CHEMICALS	21
L	STANDARD OPERATING PROCEDURE ON FIRE ACCIDENTS	22
M	CIVIL DEFENCE ORGANIZATION	25
N	ST. JOHN AMBULANCE BRIGADE	27
O	NATIONAL DISASTER RESPONSE FORCE (NDRF)	29
P	SAFETY INSTRUCTION-13/2025	30
Q	DIVISIONAL SAFETY INSTRUCTION- 05/2025	35
R	CONTACTS NOS.	36

Nodal Ministry for Management/ Mitigation of Different Disasters

SN	Disaster	Nodal Ministry/ Department
1.	Accident - Air (Civil Aviation)	Min. of Civil Aviation (MOCA)
2.	Accidents - Rail	Min. of Railways (MOR)
3.	Accidents - Road	Min. of Road Transport and Highways (MORTH)
4.	Avalanche	Min. of Defence (MOD) - Border Road Organization (BRO)
5.	Bio logical Emergencies	Min. of Health and Family Welfare (MHFW)
6.	Cold-Wave	Min. of Agriculture and Farmers Welfare (MAFW)
7.	Cyclone/Tornado	Min. of Earth Sciences (MOES)
8.	Drought	Min. of Agriculture and Farmers Welfare (MAFW)
9.	Earthquake	Min. of Earth Sciences (MOES)
10.	Flood	Min. of Jal Shakti (MOJS)
11.	Floods - Urban	Min. of Housing and Urban Affairs (MHUA)
12	Forest Fire	Min. of Environment, Forests, and Climate Change (MEFCC)
13.	Frost	Min. of Agriculture and Farmers Welfare (MAFW)
14.	Hailstorm	Min. of Agriculture and Farmers Welfare (MAFW)
15.	Industrial and Chemical	15. Industrial and Chemical Min. of Environment, Forests and Climate Change (MEFCC)
16.	Landslides	Min. of Mines (MOM)
17.	Nuclear and Radiological	Dept. of Atomic Energy (DAE)
18.	Oil Spills	Min. of Defence (MOD) - Indian Coast Guard (ICG)
19.	Pest Attack	Min. of Agriculture and Farmers Welfare (MAFW)
20.	Tsunami	Min. of Earth Sciences (MOES)

REPORTING OF ACCIDENTS

Reportable Train Accidents: All accidents falling under the purview of section 113 of the Railway Act of 1989 are termed as reportable train accidents and include the following:

- (a) Any accident attended with loss of any human life or with grievous hurt.
- (b) Any collision between trains of which one is a train carrying passengers.
- (c) The derailment of any train carrying passengers.
- (d) Accidents which are attended with loss of human life in passenger carrying trains due to train wrecking or attempted train wrecking; cases of trains running over obstructions placed on the line; or passengers falling out of train; fire on train; grievous hurt as defined in the Indian Penal Code; serious damage to Railway property of the value exceeding Rs. 2 crores. Cases of landslides, breaches by rain/flood which cause interruption of through running on any important route for at least 24 hours, should also be reported.

CLASSIFICATION OF A RAILWAY ACCIDENT AS A DISASTER:

Disaster in the railway context is defined as a major train accident leading to serious Casualties and long duration of interruption to traffic. This compendium of instructions has been prepared for dealing with such disasters and not normal train accidents. In case of a serious accident the Administration would take a conscious decision whether the situation is to be classified as a Disaster or not. Sr.DOM is the authorized officer to declare an accident as a Disaster such declaration will be issued to all concerned with the approval of Divisional Railway Manager.

Resources available in case of a major accident may be grouped into 4 different units, depending on the time frame within which these can be made available after an accident. These are as follows:

- 1. Resource Unit I** - Railway and non-railway resources available on the train, and at nearby surroundings.
- 2. Resource Unit II** - Railway resources available at ARMV/ART depots and elsewhere within the division.
- 3. Resource Unit III** - Railway resources available at SPART/ARMV/ART depots on adjoining Zones and Divisions.
- 4. Resource Unit IV** - Non-railway resources available within or outside the division.

CHAPTER – 2
DISASTER RESPONSE-OFFICERS AT DIVISION

Immediate action by Divisional Control Office:

Intimation of Accident-Divisional Officers:

- (i) In the Divisional Control Office, information regarding a disaster is generally received by the Section Controller.
- (ii) In most cases, the First information Report also intimates the approximate number of coaches/wagons involved and a rough estimate of the likely number of casualties (such as 'heavy casualties expected').
- (iii) Accident involving a passenger carrying train where the first information says that heavy casualties (around 75) are expected, should prima-facie be treated as a disaster.
- (iv) The moment information regarding an accident involving a passenger carrying train is received in the divisional control office; the accident bell in the control room should be sounded for alerting all on-duty functionaries.
- (v) After all on duty functionaries gather around the section control board they will be briefly informed about the accident.
- (vi) Each functionary will thereafter resume his position and take steps to set in motion activities required of him.
- (vii) Each departmental functionary will inform divisional officers and supervisors of his department about the accident as detailed below.

Functionary	Officers and Supervisors
Dy. Chief Controller (Coaching)	Sr.DSO, CMS/Sr.MS/MS (In case of Passenger Carrying Trains), DRM, ADRM, Sr.DOM.
Electrical Control	Electrical
Power Controller	Mechanical
Engineering Control	Engineering, Personnel, Account
Test Room/S&T Control	S&T Stores
Commercial Control	Commercial, Public Relations
Security Control	RPF

- (viii) For this purpose, all functionaries working in the divisional control office will have a ready list of telephone numbers (Railway, BSNL and Mobile) of all officers and supervisors of their departments.
- (ix) After Dy. Chief Controller (Coaching) has informed Hospital Casualty, DRM, ADRM and Medical Doctors, he will then inform Dy. Chief Controller (Coaching) in Central Control regarding the accident.

Intimation of Accident-Railway Doctor:

Dy. Chief Controller (Coaching) will inform the Hospital Emergency of Railway Hospital regarding details of the accident. Railway doctor on emergency duty shall undertake the following:

- (i) Note down time of receiving message.
- (ii) Inform CSS, CMS, MD, MS other Doctors & para medical staff and instruct them to reach the ARMV immediately.
- (iii) Collect necessary Medical team in the hospital.
- (iv) Inform CMD about movement of ARMV.
- (v) Alert blood Donors, St. John's Ambulance Brigade.
- (vi) Bare minimum medical team should remain in the hospital; rest of the doctors should rush to the accident site by ARME first and then by other fastest mode of transport.
- (vii) Arrange to move Emergency boxes from ARME Scale-II locations to the accident.

Informing Non-Railway Officials:

- (i) DM, SP and CMO of the district within which the accident site falls should be informed regarding the accident by the Chief Controller for immediate assistance.
- (ii) ADRM will inform the following regarding the accident:
 - IG/GRP
 - ADG/GRP
 - Divisional Commissioner,
 - Home Secretary.
- (iii) In case POL rake is involved, then IOC/BPC/HPC officials should also be informed.
- (iv) In case Mail bags of RMS are involved, then Postal officials should also be informed.
- (v) Telephone numbers of all DMs, SPs, CMOs and Divisional Commissioners are available in Divisional DM Plans

Divisional officers required to go to site:

- (i) All Divisional officers required to go to the accident site should proceed by the ARMV, they should not proceed by road.
- (ii) Road vehicles should be sent to accident site separately. Maximum number of road vehicles should be sent to accident site from Divisional Headquarters.

Target time for turning out of the medical van –

In case of double exit siding – 15 minutes

In case of single exit siding – 25 minutes

5

This time is reckoned at base station after sounding the hooter.

- (iii) DRM will proceed to the accident site. ADRM shall stay back at divisional head quarter for co-ordination work.
- (iv) All branch officers except Sr.DOM should proceed to the accident site. For this purpose, officers heading different branches within the same department are referred to as branch officers.
- (v) The second senior most officer of each branch should stay back at divisional head quarters.
- (vi) Of the remaining officers from each branch, a majority of both Senior and junior scale officers should also proceed to the accident site.
- (vii) The complement of officers available in each department varies from division to division. Hence, division DM plans should specially spell out, department wise, designations of officers who will be required to go to site and who will be required to stay back in headquarters.
- (viii) Divisional DM plans should also spell out the same thing for Supervisors of each department.
- (ix) Arrangement of road vehicles to proceed to accident site, including spare drivers shall also be notified.

Supervisors required to go to Accident site

- (i) At the divisional level supervisors as nominated by the division shall proceed to the accident site.
- (ii) All other supervisors available in the field at other stations should also proceed to the accident site.
- (iii) Divisional Control Office should issue a recorded control message from DRM to all Supervisors for proceeding to the accident site immediately by fastest possible means.

Setting up emergency Cells in Divisions

- (i) Divisional Emergency Cell shall be opened immediately after receipt of information of the accident at Divisional Control Office.
- (ii) This unit will exercise control, co-ordinate and arrange supplementary assistance to the accident site.
- (iii) It shall function in a separate cubicle at Divisional Control Office provided with centralized communication networks, hot line to the site and headquarters.

- (iv) Sr. DOM will be over all in charge of the Divisional Emergency Cell and will function as the Divisional Emergency Officer for the purpose of managing relief restoration operations from divisional level.
- (v) In case Sr.DOM is not available, DOM/AOM (movement) will be the Divisional Emergency Officer.
- (vi) In case both officers are not available, any other officer nominated by DRM will take over charge.
- (vii) Requirements of all departments for movement of men and materials to the accident site shall be conveyed to the Divisional Emergency Officer, who shall arrange their movement.
- (viii) Timings of 2nd and 3rd special trains to be moved from each end to the accident site, carrying backup logistic support will be conveyed to all concerned beforehand.
- (ix) Divisional Emergency cell will maintain :
 - Telephone and FAX numbers of the accident site. These should be maintained functionary wise for each functionary available in the UCC. (Unified command centre)
 - Similarly telephone and FAX nos. of functionaries available in CAC (Combined assistance Centre) should also be available with the divisional emergency cell.
 - Telephone and FAX numbers of Helpline enquiry Booths that would have been set up at various stations on the division.
 - E-Mail addresses of UCC, CAC, Helpline Enquiry Booths and Headquarters. Emergency Cell.
 - Names and phones number of hospitals where injured have been admitted/shifted, along with number of patients.
- (x) Divisional Emergency Cell will collect updated information regarding all aspect of the accident and pass on the same either telephonically or by E-Mail to :
 - All Helpline Enquiry Booths within the division.
 - Headquarters Emergency Cell.
- (xi) Divisional Emergency Officer on duty shall chronologically record all information and instructions received or given in a logbook.
- (xii) In addition to the division where accident has taken place similar emergency cells will be opened in other divisional control offices of SECR that are involved in restoration and relief operations. Chief Emergency Officer will decide divisions where Emergency cells are to be opened.
- (xiii) Helpline enquiry booths outside the accident affected division, but within SECR jurisdiction should keep in touch with Divisional Emergency Cell of their respective division.
- (xiv) If necessary, similar Emergency cells will be opened at other major terminals as decide by Chief Emergency Officer.
- (xv) After relief, rescue and restoration work is completed, winding up of Divisional Emergency Cells shall be decided by DRM.

DISASTER PREPAREDNESS – PREPARING FOR BETTER RESPONSE

ACCIDENT RELIEF TRAINS (ART)

- a. ART is normally stabled on separate sidings having double entry for faster movement in both directions
- b. Rescue / Restoration equipments are kept as per Railway Board's instructions.
- c. Breakdown specials are kept with the following officials:
 - Mechanical & Electrical (G) tool vans – SSE/SE(Mech.)
 - Engineering tool vans – SSE/SE(P.Way)
 - Overhead equipments tool vans – SSE/SE/JE(OHE/TRD)
- d. Crane Supervisor will ensure availability of adequate fuel and water in the crane.
- e. On getting emergency call, the Crane Supervisor must check and ensure correct marshalling of crane according to site requirement.

Location of ARME Scale – I : BSP Division:

ARME Scale – I on SEC Railway are located as follows:

- (i) Raigarh
- (ii) Bilaspur
- (iii) Shahdol

Location of ARTs: Bilaspur Division:

- (i) Bilaspur (A Class, 140T crane)
- (ii) Shadol (B Class)
- (iii) Korba (B Class)
- (iv) Brajarajnagar (C Class)
- (v) Manendragarh (C Class)

Location of ARME Scale – II :

ARME Scale – II on SEC Railway are located as follows: BSP Division:

- (i) Manendragarh
- (ii) Anuppur
- (iii) Champa

AUTHORITY TO ORDER MOVEMENT OF ARME & ART TO SITE

- i) On receipt of information about serious accident involving casualties, ARMEs and ART shall be ordered immediately.

- ii) This decision would be taken by the PCOR/Mech Officer and CHC/Dy.CHC (Punctuality) on duty and nobody's authorisation would be required for ordering the same.
- iii) After sounding of siren the ARME and ART should be run out within the stipulated target time.

TURNING OUT OF ART/ARME

Immediately after the accident alarm siren/hooter is sounded, all staff earmarked for accident relief train shall report at the nominated place and others at the station. All officials concerned shall report at the ARME if ordered, and proceed with the ARME or to undertake any other duty that may be assigned to them. The Controllers/Loco Foreman/Lobby In-charge/TPC/TLC on duty shall immediately take action to:

1. Arrange for locomotive. Any locomotive available should be utilized, preferably Diesel Loco, in OHE Territory.
2. Call the loco crew and accident train relief staff.
3. Turn out the accident relief train quickly to the site of the accident.
 - Target time for turning out the ARME:
 - In case of double exit siding – 15 minutes
 - In case of single exit siding – 25 Minutes.
 - The time is reckoned from the time of ordering to the time of dispatch.
 - Target time for turning out the Break down trains:-
 - During Day – 30 Minutes
 - During Night – 45 Minutes
 - The time is reckoned from the time of ordering to the time of leaving the shed/ART siding.
 - An accident relief train when proceeding to the site of accident will have precedence over all other trains. A breakdown train/ Tower wagon must not be detained for Guard and must leave with the In-charge of Breakdown train. A guard must be quickly arranged later.

SOUNDING OF HOOTER

Accident Manual – 7.02. a) (Sounding of Hooter):-

Sounding of hooter for turning out of Relief Train/ARME van will be as follows:-

Sounding of hooter	Total No. of blast	Duration of each blast	Gap between 2 consecutive blast
ARME	5	60 seconds	10 seconds
Relief Train	3	60 seconds	10 seconds

TARGET TIME FOR THE TURN OUT OF RELIEF TRAIN/ARME AND ART

7.02. C (Accident Manual):-

- i) The Accident Relief Medical Van must be dispatched to the site of accident within 15 minutes from the base station after sounding the hooter where there is double exit siding and within 25 minutes in case of single exit siding with the first available engine.
- ii) The Accident Relief Train must be turnout/dispatched from the base station to the site of accident within 30 minutes by day and 45 minutes by night after sounding of hooter.

MOVEMENT OF ARME:-

- ARMEs would be given priorities in the return journey also as they may be required at other locations too.
- ARME will not wait for any officer. It must start when it is ready to start. For late start of ARME what so ever be the reasons, operating department will be responsible.

- In case of a passenger train involved in an accident or incident of goods train at Manned/Unmanned level crossing, ARMV must invariably move without ART within the prescribed time. No officer/staff is authorized to order for Amalgamation of ART with ARME.
- If only one engine is available at station where ARME is stabled then ARME should move first. After arrangement of another Engine ART will move.
- The nominated staff of ARME must reach in ARME within 15 minutes of sounding of hooter.

Refer following letters :-

- (i) Letter No.OPTG/SECR/Policy/407/12 dated 26.06.2012.
- (ii) Dir.Traffic Trans.(POL)/RB's letter no.2012/TT-IV/12/6 dated 01.06.2012.
In case of accident involving passenger trains, ARME must be ordered immediately on receipt of information of Accident and if not required, should be cancelled subsequently. Rules regarding ordering and dispatch of Relief Train and Accident Relief Medical Equipment are reiterated below:-
 - (a) As soon as the information of an accident is received, the train ordering officials considering the type/nature of accident and assistance required will issue orders immediately to the officials concerned for working out the Relief Train and /or Accident Relief Medical Equipment. On receipt of this order, the official concerned must sound the hooter, all concerned officials i.e., principal members, relief trains gang, medical team etc. must get them ready and turnout immediately to accompany the relief train and/or accident relief medical equipment so as to dispatch the train within the target time. No detention should be permitted to medical relief and/or relief train on any account at any point unless under special circumstances and with the permission of Sr.DOM/DOM.
 - (b) In case of serious accidents involving loss of life or serious injuries-
 - (i) It is of primary importance to send the medical equipment vans/ the boxes containing medical equipment including water drums/tanks with fresh drinking water immediately to the site of accident without detaining for the rest of the relief train to get ready.
 - (ii) Unless it is known definitely that adequate medical assistance and equipment have already reached the site of accident or will reach quicker from other or nearer sources, the medical van/the boxes containing medical equipment should be dispatched at once and in advance, without waiting to mobilize the complete relief train and staff.
 - (iii) Special arrangements should be made for transport of medical equipment and injured/dead at the site of accident. In such cases the Station Superintendent/Station Master of the station of origin of the train or otherwise nominated should arrange atleast 30 licensed coolies to go with the relief train considering the seriousness of the accident with the instructions that they should work under the direction of Railway Doctor or Senior most official in charge at site.
 - (iv) In order to ensure an adequate supply of drinking water to the injured and other passengers, at least two 4-6 gallons capacity drums with taps in good working order should be made available with the Station Superintendent/Station Master at the station of origin of the relief train. These drums filled with clean drinking water should be transported along with the relief train if required in addition to the supply of drinking water with ARME.
 - (v) The Station Superintendent/Station Master of the station of origin of the relief train or otherwise nominated should arrange with the Station catering officials/Vendors for preparation and supply as much food and sweetmeat as possible for the passengers whenever required. The vendors should also arrange supply of fruit and milk. If required, the catering officials and vendors with food, sweetmeats and milk etc. should be sent with the relief train or by other means to the site of accident for supply to the affected passengers.

- (vi) The ARME must be accompanied by a team of medical officer and other assistance from its base station. If any Medical Officer resides at an intermediate station whose attendance is also essential at the site of accident, he should be advised before hand to be in readiness and accompany the ARME unless it is known that he has already reached the site of accident or will reach quicker by other means. Due to unavoidable circumstances, if any medical officer failed to accompany the ARME whose attendance is also essential at the site of accident, action must be taken to send him subsequently by any available means.
- (vii) Train Examiner along with some carriage and wagon staff and train lighting fitter shall proceed with the ARME to the site of accident. The train lighting staff should ensure before departure of the ARME that the high power lights are in proper working order. The person-in-charge of the C&W department at the base station of ARME shall be responsible to arrange such staff from the nominated gang for relief operation or from the on duty staff at the Station/Yard. The Train Examiner on duty at the base station of ARME on hearing the hooter, shall get in touch with his in-charge and the Station Superintendent/Station Master to inquire, if his attendance is required at the site of accident with the staff mentioned above.
- (viii) The Accident Relief Medical Equipment and/or Accident Relief Train must be allowed to run to the site of serious accident on top priority. Similar priority should also be given to the train to carry and carrying injured persons from the site of accident. The Section Controller and Deputy Chief Controller on duty of the section concerned shall be responsible to ensure this. On non controlled section or in case of suspension of Control system the Station Superintendent/Station Master on duty at the station(s) concerned must take every action in time for the purpose mentioned above. Whenever the ARME and/or ART are/is ordered, the Station Superintendent/Station Master/Chief Yard Master/Yard Master in charge of the Station/Yard as the case may be, if off duty, shall be called to duty; steps to turn out the said train shall not, however, pend on this account.
- CHC (M/L), CHC(CIC) & CHC(Chg.) will ensure adherence to the instructions.

MOCK DRILLS

ACCIDENT MOCK DRILLS FOR ARME/ART:-

The period between two consecutive turnouts of any Relief Train/ Accident Equipment should not exceed three months. If, therefore, relief train/ accident medical equipment has not been called out in the normal course during a period of three months, a practice drill should immediately be arranged.

It is further clarified that whenever there is an accident during the three months period need not be conducted instead the details of preparedness viz. turning of ART/ARME, turning up of doctors/staff, restoration process etc. can be tabulated and taken as a mock drills for the purpose of statistics. In a financial year, quarter ending is on 30th June, 30th Sep, 31st Dec and 31st March.

These drills should be ordered by the DRM and conducted under the direct supervision of Sr. DSO or an officer not lower in rank than that of a Senior Scale, nominated by DRM.

In carrying out these drills the following points should be carefully borne in mind:-

- Turning out of ARMV /ART within the prescribed time.
- Speed of the specials
- Assembly of staff within the specified time.
- Handling of ART, HRDs, HREs and other rescue equipment.
- Logging of events.
- Functioning of field telephones and communication network.

- Functioning of generator sets, lighting equipments.
- Preparedness of first-aides and availability of medical equipment.
- Preparedness of commercial department to mobilize adequate manpower.
- Arrangements regarding the drills should be kept confidential.

DISASTER MANAGEMENT MOCK DRILLS:-

Each division, with information to HQ, should conduct one full scale Disaster Management exercise once in a year similar to such exercise conducted by armed forces. Every possibility to include State/District/Local Authorities, Armed Forces units and NDRF Battalion pertaining to the area may be ensured while conducting such exercises. A joint report may also be submitted to all concerned highlighting the achievements as well as the shortages noticed during the exercise.

MOCK DRILLS ON DISASTER MANAGEMENT

Guidelines for Mock Drill:

- a) Disaster Management essentially necessitates a stage of preparedness under all circumstances and the efficacy of the arrangements therein can be assessed only by conducting periodical mock drills.
- b) Mock drill is a series of hypothetical accident conditions that create forces to act Instantaneously to raise levels of awareness of potential accidents and means to deal with them.
- c) Objectives
 - i. To gauge the preparedness, detailed planning and keeping all equipment in good fettle.
 - ii To integrate the operational response and to measure overall performance of the exercise.
 - iii To measure performance in regard to accident restoration.
- d) Mock drill shall be conducted as per Para 7.18 at least once in 3 months either during day or night. It is desirable not to repeat the drill again and again at the same time or section.
- e) Such drills shall not unduly hamper regular working of trains.
- f) It may be ensured that no inconvenience is caused to travelling public. Such drills should not lead panic which may result in inconvenience or injury to the public.
- g) White absolute secrecy and confidentiality shall be maintained regarding the conduct of mock drill, CSO, GM, AGM, Secy. To GM shall be advised in advance of such mock drill.
- h) Except under instructions or orders from HQ, this drill shall be confined only to the respective Divisions and on this account, no traffic shall be refused from the adjoining division/Railways.
- i) Mock drill trials may end with the departure of ARME/ART. However, if considered necessary, DRM may permit the ARME/ART to proceed up to the mock accident site. In such cases, the drill shall end with the various agencies having set up their field establishment and deployed their equipment.
- j) During these trials, the following aspects shall be closely watched by the officer in-charge of the drill.
 - Turning out of ARME/ART within the prescribed time.
 - Speed of the specials.
 - Attendance of staff.
 - Handling of accident relief Cranes, HRDs, HREs and other rescue equipment.
 - Logging of events.
 - Functioning of field telephones and communication network.
 - Functioning of generator sets, lighting equipment etc.
 - Preparedness of First-Aiders and availability of medical equipment.

- k) On completion of the drill, a detailed report shall be submitted within 3 days to the headquarters detailing:
- i. Response time of ARTs/ARMEs
 - ii. Alertness and skill of the staff.
 - iii. Deficiencies noticed and corrective measures initiated if any.
 - iv. Assistance required.

DISASTER MANAGEMENT - OUTSIDE RAILWAY AGENCIES

NATIONAL DISASTER RESPONSE FORCE (NDRF)

LOCATION, CONSTITUTION AND FUNCTIONS

These have been formed under the Disaster Management Act at 8 selected locations in the country for dealing with relief and rescue operations related to all types of disasters. 8 battalions, 2 each from CRPF, CISF, ITBP and BSF have been placed in different parts of the country. DG, Civil Defence under MHA is additionally looking after the work of NDRF at the center. Out of these 8 battalions, 4 (1 each from 4 Para-Military Forces) to deal with Nuclear, Chemical and Biological (NBC) Disasters and balance 4 will deal with Non-NBC Disasters. Each Battalion has 6 Companies comprising of 3 teams each. Team comprises of 45 men out of which 24 are for Search and rescue and balance 21 for support functions. Short-listed & trained staffs are on deputation in NDRF.

As per the Disaster Management Act, various Ministries and departments under Government of India should join hands for mutual assistance in case of a disaster. Assistance from local government and Non-Government agencies is invariably required by the railway administration for prompt relief and rescue operation in case of disaster affecting railways and, therefore, is an island away from the civil areas (of the Districts/States). In most cases of a disaster, other than a train accident, the State governments as well as the zonal railways would, therefore, requisition the NDRF simultaneously (for the same disaster).

COORDINATION WITH NDRF

As per the Disaster Management Act, various Ministries and departments under Government of India should join hands for mutual assistance in case of a disaster. Assistance from local government and Non-Government agencies is invariably required by the railway administration for prompt relief and rescue operation in case of disaster affecting railways and, therefore, assistance of NDRF could be of great help to the railways. The rail infrastructure is not an island away from the civil areas (of the Districts/States). In most cases of a disaster, other than a train accident, the State governments as well as the zonal railways would, therefore, requisition the NDRF simultaneously (for the same disaster). Coordination amongst the affected agencies (many departments of the Central Government and the States) is very important before the help of NDRF is required.

Zonal Railways should get in touch with NDRF offices at the nearby locations to have the first hand knowledge of the resource available with them and also to familiarize them with railway related disaster situations and expose them to the issues relevant to the rescue and relief of passengers during railway accident. It has also been advised to associate NDRF in full scale exercise that is held once every year. There are no charges for availing the services of NDRF except the rail transportation which railways may provide at their cost for attending to rail disasters. Railways may

also have to provide rail transportation logistics for transporting NDRF even in case of non-railway exigencies.

The Railway Board had earlier empowered DRMs to directly requisition the relevant NDRF battalion for relief and rescue operations depending on the gravity of situation so that their services could be made available expeditiously without any loss of time. However in the cabinet meeting held on 22nd October 2009, the National Policy on the Disaster Management has been approved. This Policy lays down modalities for the requisitioning of NDRF as under:-

The general superintendence, direction and control of this force shall be vested in and exercised by the NDMA and the command and supervision of the force shall vest in an officer to be appointed by the Central Government as the Director General of Civil Defence and National Disaster Response Force.

GOLDEN HOUR

GOLDEN HOUR PRINCIPLE

In the period immediately after the accident where grievous injuries to passengers, loss of property etc. takes place, action has to be taken on war footing by Railway Officials/officers on-board to render definite medical care which gives relief to affected persons and also helps them to overcome the trauma. This first one hour period is known as the **Golden Hour**.

During this **Golden Hour** period, following efforts should be made by the Train Guard, Loco Pilot, Conductors, TTEs and Officers/Staff travelling by Train-

- i) Inform immediately to adjacent stations for local help to injured.
- ii) Render definite medical care within Golden Hour.
- iii) Stop bleeding and restore blood pressure.
- iv) Person under shock shall be immediately relieved of shock.
- v) Transport the injured to the nearest hospital.

Nominated trained crack teams in Zone and Divisions of rail rescue experts and containerized equipment, to be rushed to any major accident site by air or land route.

DISASTER MANAGEMENT CELL

DISASTER MANAGEMENT CELL

The disaster management cell shall be operated through a nominated Disaster Management Room, which shall be provided with such communication and media facilities as required for its operation. The cell will be attended by nominated officers of various departments as below:-

DEPARTMENTS ATTENDING THE DISASTER MANAGEMENT CELL

SAFETY DEPARTMENT

The Officer representing Safety Department shall coordinate the functioning of Disaster Management Cell. He shall report the accident to DRM, CSO and update the restoration details from time to time in turn DRM CSO will inform to GM/SECR, CRS and Railway board. He shall also ensure ordering of Relief Train for evacuation of involved passengers from the site of accident. The officers attending the Disaster Management Cell shall obtain the full details of the accident from Divisional Control/Site of accident and shall monitor the movement of Breakdown Train and Relief Train. Top-most priority is to be given for rescue operations, for transferring the injured passengers from the site of accident to the nearest hospitals, and for sending medical aid from Civil/Military/private hospitals.

MEDICAL DEPARTMENT

The Officer representing Medical Department shall obtain all details regarding casualties/injuries to passengers involved in the accident and shall maintain liaison with the Accident Site/Referral Hospitals and Dispensaries, and shall consolidate the list of injured/casualties in minimum time so that the same can be faxed to concerned station for display in Emergency Control and Emergency Information Booths.

COMMERCIAL DEPARTMENT

The Officer representing Commercial Department shall ensure ordering of refreshments for the passengers of involved train, payment of ex-gratia to the injured and to the next-of-kin of the dead passengers, arrange for trans-shipment of goods and passengers luggage, and hire private buses for transport of passengers from site of accident to the nearest Rail Head. He shall also ensure transmission of detailed information regarding injured/casualties to originating/destination stations, to Railway Board, and to HQ of the originating/destination Railways. He shall also ensure opening of Emergency Information Booths at important junction stations en-route within the Railways.

OPERATING DEPARTMENT

The Officer representing Operating Department shall manage relief and restoration operations. He shall record all events related to the accident chronologically. He shall ensure regulation and diversions of trains keeping in view the likely time of restoration at accident site. He shall ensure that the passenger carrying trains are regulated at such stations where water and catering facilities are available. He shall also monitor the ARTs/ARMVs/Labour Special trains ordered from the adjoining divisions and zones.

MECHANICAL DEPARTMENT

The Officer representing Mechanical Department shall assess the requirement of additional Medical Vans/Breakdown Trains and shall liaison with adjoining Railway/Division for ordering the same. He shall also monitor the movement of Breakdown trains. He shall obtain the details of rolling stock involved in the accident and its PRO particulars. He shall obtain the restoration details regarding rerailment/toppling of wagons/coaches done by each individual Breakdown Train. He shall obtain the bio-data of the crew involved in the accident.

ENGINEERING DEPARTMENT

The Officer representing Engineering Department shall obtain the information regarding damage to track and shall ensure ordering of material train if required. The details of track structure and other relevant details such as USFD particulars, last inspection, profile of the track, etc. shall be obtained within minimum time. He shall organize ordering of additional Labour and material Specials, as per the requirement at site, from the adjoining divisions/zones.

ELECTRICAL DEPARTMENT

The Officer representing Electrical Department shall obtain the details of extent of damage to OHE/LOCO. He shall obtain the bio-data of crew involved in the accident. He shall assess the requirement of additional material at the site and shall organize movement of Tower Wagon/Material-Spl. to the site of accident. Electrical/General department will provide adequate illumination during night time.

S&T DEPARTMENT

The Officer representing S&T Department shall ensure efficient communication. A line should be dedicated for the emergency transmission from site of accident/divisional control to Disaster Management Cell. He shall ensure installation of MTNL/Telecom Department Public Phone/Railway Phone at the site of accident involving passenger train. He shall obtain the details of S&T gears involved, if any, in the accident.

PASSENGER CARE

GENERAL

- Providing assistance to passengers and their relatives/dependents is of utmost importance in helping them relieve their misery.
- Injured passengers and their relatives/dependents are to be treated with utmost courtesy and sympathy so as to alleviate their trauma and discomfort.
- For dealing with relatives/dependents arriving from far-flung corners of the country, staff fluent in local language of the place from where the train originated, should be used as interpreters.
- Commercial Supervisors and Welfare Inspectors should talk to injured passengers and ascertain if they wish to call their relatives/dependents.
- Injured passengers should thereafter be provided with either mobile or STD phones to enable them to speak to their relatives/dependents.
- Transshipment of unaffected passengers and their clearance from the accident site would be arranged quickly. The officer available in the control shall arrange the transshipment on priority.
- Even in case of worst possible accident with adverse and extreme circumstances, all injured passengers would be rescued on priority. Site manager as well as officer in charge in the control shall monitor the situation to do so.
- In rescue operations, top priority will be given to all passengers in critical condition for immediate medical attention.
- Even in case of worst possible accident, dead bodies would be extricated at the fastest possible speed. The ARME in charge and officials available at the site of accident should act accordingly.

HOSPITALIZATION OF THE INJURED

- General policy, in case of railway accidents involving passengers, is that of rapid evacuation of the victims to railway hospital after rendering immediate and necessary first-aid treatment.
- In case there are no railway hospitals nearby, they are to be admitted in the nearest Government hospitals.
- In the following cases, the injured may be taken to a private hospital:
 - ❖ When there is no railway or Government hospital available within a radius of say 8 kms. From the site of accident, or
 - ❖ When the attending doctor certifies in writing that the treatment in private hospital is necessary in the interest of the patient.
 - ❖ Except where railway doctor certifies, such injured passenger should normally be eligible to the class of accommodation in the private hospitals where different scales are available.
 - ❖ Where the family of the injured person desires to be provided with a higher-class accommodation, the family should give in writing to pay the extra cost involved directly to hospital authorities.
- For this purpose, each division should chalk out a working arrangement with such private hospitals as may be necessary in areas served by them, so that in an emergency, injury cases can be referred to hospitals concerned without loss of time.
- To facilitate matters and to avoid misunderstanding, CMD should draw a list of such private hospitals bearing in mind the Railway and other Government hospitals in the vicinity.
- CMD should also fix the charges to be paid in such cases for each class of accommodation. Complete medical care will be taken of all injured passengers,

including payment of medical bills till their final discharge from hospitals. Claims compensation booklets containing forms and other instructions will be distributed to all injured passengers and next of kin of all deceased passengers.

- Bills by such private hospitals should be submitted through CMD, who will certify the correctness of charges payable, before forwarding for payment to FA&CAO.
- Under this Para, payment to private hospitals can be arranged locally by the Railway, and Ministry of Railway's approval is not necessary.
- If the injured are admitted in non-Railway hospitals, railway doctors should be deputed to these hospitals to render necessary assistance, including supplying the medicines that are not available in these hospitals.
- They should carefully monitor the condition of injured and maintain an updated list with all details.
- If more than one hospital is involved, apart from deputing doctors to individual hospitals, a railway doctor should also be deputed to co-ordinate and maintains the centralized updated position.

FACILITIES TO BE MADE AVAILABLE IN THE HOSPITAL

- There should be a separate reception counter manned by a commercial Supervisor or by a Welfare Inspector at the entry to the hospital, to deal with relatives/dependents of patients.
- A chart should be displayed at this reception counter indicating ward numbers where the patients are admitted, along with their names, coach number wise.
- At the entry to every such ward, a second list should display the name of the patient, coach number and the bed number inside the ward.
- Commercial staff and Welfare Inspectors on duty at that hospital should carry a list indicating the name, address and telephone numbers of relatives/dependents as given by the patient, and whether they have been informed or not.
- Arrangements should be made to inform the next of kin or a relative or friend of the deceased, in case identity of the person involved in accident becomes known.
- As each relative arrives, his name should be marked in the list against the passenger's name.
- Reception counter should be provided with BSNL telephone with STD facility.
- There should be two mobile telephones readily available to be taken to patients inside the wards for making outgoing calls.
- Complete medical care of all passengers, including payment of medical bills till their final discharge, should be provided.

COMMUNICATION

- Telephone with STD facility should be made available to passengers to communicate with their relatives/dependents.
- BSNL/Railway telephones available at adjoining stations/cabins/towns shall be extended to the accident site.
- PCO telephones and other BSNL phones in nearby localities/villages/towns shall also be extended to the accident site by persuading owners of such phones.
- Payments for such telephone connections will be made from station earnings.
- Sr. DSTE should hire some mobile phones to meet the needs of stranded passengers.
- Wherever cellular phone connectivity is available, stranded passengers should be permitted to use these phones free of charge
- Passenger help lines are provided for enquiry service No. 1072 in all Divisions of SEC Railway in commercial control rooms for collecting information in Disaster or any other major train accidents.
- FACT phones should be available in all the ARTs.
- Laptop with Data card, FAX facility, INMARSAT must be available in each ART.

ARRIVAL OF RELATIVES/DEPENDENTS

- After a few hours, next of kin of the deceased and relatives/dependents of injured passengers start arriving at the accident site.
 - Adequate number of display boards should be available on ARMEs/ARTs for being put up at the accident site.
 - These display boards should indicate the direction of the Assistance Centre at site.
 - These indication boards should be displayed near those areas where incoming relatives/dependents arrive and congregate.
-
- Periodic announcements on loudspeakers should also be made for guiding them to the Assistance Centre at site.

TAKING CARE OF RELATIVES/DEPENDENTS

- At the Assistance Centre at site, Commercial Supervisors & Welfare Inspectors should be available to guide the relatives/dependents. They should go through the reservation charts and list the dead/injured.
- Commercial supervisor or WI shall depute a railway servant to accompany the relatives/dependents to the hospital.
- A hired vehicle should be provided for carrying them to various hospitals and mortuary.
- The commercial supervisor or WI should stay with the relative until they have either found the injured passenger or identified the dead body.
- Thereafter, they should help them in completing all formalities at the Assistance Centre at site.
- CI and WI must be nominated for each ARMV/ART.

SINGLE WINDOW CLEARANCE

- Assistance Centre at site should provide single window clearance for all legal formalities and paperwork.
- It should provide the following facilities:
 - ❖ Reservation chart for locating the name.
 - ❖ List of dead and injured along with the name of hospital.
 - ❖ A vehicle, to take the relatives to various hospitals or mortuary.
 - ❖ Railway doctor for issue of medical Death Certificate.
 - ❖ Govt. doctor for issue of post mortem clearance.
 - ❖ Municipality official for issue of Death Certificate.
 - ❖ Local police for handing over of dead body.
 - ❖ Claim counter for payment of ex-gratia and issue of Claim Compensation Form.
 - ❖ Counter to help in performing last rites in case relatives/dependents decide to cremate the body there itself.
 - ❖ Pass counter for issue of return journey pass.
 - ❖ Return journey facilitation counter to make arrangements for return journey.

WITHDRAWAL FROM STATION EARNING

- Money can be withdrawn from station earning with personal sanction of a senior scale officer.
- Station pay order (withdrawn from station earnings) should be duly signed with official designation, indicating his name.
- Proof that the payment has been made and the reason for payment should be kept payee with revenue stamp.

The accountal should be submitted to account officer within 15 days from the date of withdrawal. (Para 2425 of Indian Railway Commercial Manual)

DEPARTURE OF RELATIVES/DEPENDENTS OF DEAD AND INJURED

- Assistance Centre at site should have counters to help the relatives/dependents plan their return journey.
- Personnel branch staff at the Assistance Centre at site should be available for issuing complimentary passes for their return journey.

- Reservation of berths should be provided on trains.
- Extra coaches should be attached to trains going to the destination station for the next two or three days. These extra coaches should be brought in locked condition from the originating station.
- Space should be reserved in SLRs to carry dead bodies in coffins, etc. in case they so desire.

ROLE OF SECURITY DEPARTMENT IN DISASTER MANAGEMENT

SECURITY ON INDIAN RAILWAYS

The security of Indian Railways is being managed by 3 agencies- the Railway Protection Force, State Police and the Government Railway Police. State Police and Government Railway Police function under the administrative control of respective State Governments and their role is prevention and detection of crime except those covered by Railway act and the Railway property unlawful possession act and tackling law and order problems. Due to this coordination amongst the different agencies is very essential to handle Disaster situation effectively.

Railway Protection Force is an Armed Force of the union constituted by an act of parliament (the railway protection force Act 1947), for the protection and security of railway property, passenger area & passengers and for matters connected therewith.

ROLE OF RPF IN DISASTERS:-

In case of any disaster especially serious train accidents, fire incidents, explosion in trains or on railway premises, terrorist acts, hijacking of train etc. RPF has to play lead role on coordination with other department of Indian Railways and various agencies of State and Central Government. In case of CBRN Disasters, or a natural calamity, RPF has to provide support services in rescue, rehabilitation and mitigation efforts.

RPF has a major role in crowd control and arranging fire fighting infrastructure by coordinating with the State Governments/District Administration. The deployment of the RPF may be done on need basis to provide relief, rescue and rehabilitation consequent to a Terrorism Disaster. Dog Squad may need to be deployed even for preventive checks against terrorist activities.

INTEGRATED SECURITY SCHEME:-

An integrated security scheme has been sanctioned for installation at 195 stations of Indian Railways. The system envisages multi-layered surveillance of vehicles, luggage and passengers in station premises. The system comprises of following broad categories:

- Internet protocol based CCTV surveillance system with intelligence video analytics,
- Access control,
- Personal and baggage screening system,
- Bomb Detection and Disposal system.

CROWD CONTROL AND MANAGEMENT:-

For better effectiveness, RPF, GRP and District Police have to act in a synchronized manner in consultation with magisterial authorities.

One of the intelligence video analytics to be incorporated in the integrated Security System is related to signal for crowd density within station premises when it exceeds the prescribed limit. This will enable RPF personnel and railway authorities to get timely information when heavy crowd builds up within station premises and plan

follow-up action. Pictures stored on CCTV system will be of immense help in identifying miscreants and in ensuring effective legal action.

EXPLOSION IN TRAINS AND RAILWAY PREMISES:-

One of the key components of the integrated security system is explosive detection and disposal. It provides for effective detection and disposal capability with RPF. Explosive detection and disposal, being a highly skilled and challenging job, requires Bomb Detection and Disposal Squad comprising of personnel. Such RPF personnel have been identified on each Zonal Railway and they are being trained in phased manner by National Security Guard (NSG). Preventive measures to be taken in such situation, have been separately circulated vide Security Directorate Secret letter No. 2003/Sec (Spl.) 200/14 dated 16.01.2008.

TERRORIST ACTS & HIJACKING OF TRAINS:-

Procedures have been outlined in the Crisis Management Plans of the Government of India, of the Ministry of Home Affairs and of the Ministry of Railway to tackle such situations. Above mentioned secret documents are available with concerned Authorities and action has to be ensured in accordance with the provisions mentioned in the above mentioned plans.

Ministry of Home Affairs is the Central Nodal Ministry to tackle hostage to terrorist situations requiring specialized handling. National Security Guard (NSG) has to be requisitioned in such situations. Crisis Management Plan of the Ministry of Railway envisages management of such crisis by the National Crisis Management Committee (NCMC) and Crisis Management Group (CMG) at the Railway Board level and by the zonal management at the zonal level.

Coordinated efforts have to be ensured by all security agencies present at the spot. Senior most officials available at the spot shall handle situations in accordance with conditions of the crisis at local level and instruction received from concerned Crisis Management Group at Zonal and National levels. Quick Reaction Teams (QRTs) of RPF personnel should be available round the clock at major stations which will be immense help to tackle such situations during initial phases especially in cases of terrorist attacks.

STORAGE AND HANDLING OF HAZARDOUS CHEMICALS

By following a few simple guidelines, the risks associated with handling and storage of material within the laboratory can be reduced considerably.

- Laboratory workers should date containers with the day, month and year they are first opened and first received. This is required for materials that have potential to form organic peroxides and recommended for all other materials.
- Laboratories should minimize chemical storage to only those chemicals which will be actively used. Laboratory doors should remain closed at all times.
- Workers should not use chemicals or equipment if they have not been trained to do so.
- Use the following chemical storage guidelines for work with specific chemical hazards:

General Chemical Safety Guidelines

Acids

- Store large bottles of acids on low shelves or on trays in acid cabinets or a cabinet marked “corrosives”
- Segregate oxidizing acids from organic acids, flammable and combustible materials.
- Segregate acids from bases, active metals such as sodium, potassium, magnesium, and other incompatible materials.
- Use bottle carriers or a cart to transporting acid bottles.
- Have spill control pillows or acid neutralizers available in the event of a spill. Do not use bases to neutralize acid spill.

Bases

- Segregate bases from acids and other incompatible materials.
- Store large bottles of liquid bases on trays in a cabinet marked “Bases” or “Corrosives”.
- Store solutions of inorganic hydroxides in polyethylene containers.
- Have spill control pillows or caustic neutralizers available for caustic spills. Do not use acids to neutralize base spills.

Flammables

- Only store flammable liquids in a specially equipped flammable-safe refrigerator or flammables cabinet.
- Keep away from sources of ignition.
- Keep fire extinguishing and spill control equipment readily available.
- For flammable metals, have a Class-D fire extinguisher available. See “fire extinguishers” for more information.

Compressed Gases

- Store in a secure and upright position.
- Chain cylinders individually, 2/3 to 3/4 from the floor.
- Indicate the status of the cylinder: Full or In Use or Empty.

STANDARD OPERATING PROCEDURE ON FIRE ACCIDENTS:

Purpose The purpose of this Standard is to describe the steps while using, maintaining and storing portable tools and portable equipment.

Emergency preparedness:

It is essential to identify facilities where emergency preparedness procedures must be implemented. Large facilities like offices, warehouses and sales offices must prepare emergency preparedness or emergency evacuation plans.

Evacuation plan – The evacuation plan must include a sketch of the floor layout, emergency exits and pathways for workers movement. The evacuation paths and doors should be clearly marked with approved signages.

Containment procedure – Firefighting equipment must be installed at the facility. Appropriate number of personnel must be trained in using them.

Communication – External help must be sought from the firefighting department, etc. Important numbers of nearby fire stations, hospitals must be displayed at prominent places within the facility.

Safe assembly area: Every facility must have an identified safe assembly area, which is an open plot of land where employees can assemble till the emergency situation has been taken under control. The safe assembly area should be in the compound of the building and should be adequate for all employees to gather and assemble safely.

Classes of fire Fires are classified in the following categories:

Class A Fires: Involving combustible materials of organic nature, such as wood, paper, rubber and many plastics etc. where the cooling effect of water is essential for extinction of fires.

Class B Fires: Involving flammable liquids, petroleum products or the like, where a blanketing effect is essential.

Class C Fires: Involving flammable gases under pressure including liquefied gases, where it is necessary to inhibit the burning gas at fast rate with an inert gas, powder or vapourising liquid for extinguishers.

Class D Fires: Involving combustible metals, such as magnesium, aluminium, zinc, sodium, potassium, etc. when the burning metals are reactive to water and water containing agents and in certain cases to carbon dioxide, halogenated hydrocarbons and ordinary dry powders.

Fire fighting equipment:

- Fire hose reel
- Fire extinguishers
- Sand buckets

Fire extinguishers should be selected based on the type of fire hazard, as depicted below:

Class A fires – Water, foam, ABC dry powder and halocarbons.

Class B fires – Foam, dry powder, clean agent and carbon dioxide.

Class C fires – Dry powder, clean agent and carbon dioxide extinguishers.

Class D fires – Extinguishers with special dry powder for metal fires.

General safety precautions: The following general safety precautions must be ensured to avoid fire accidents:

- Smoke only in designated areas. Extinguish matches, tobacco products and place them in approved containers.
- Close containers of flammable liquids when not in use.
- Only operate equipments that you have been trained on. Before operating new equipment, read the instructions carefully.
- In case of emergency evacuation, do not panic or run. Do not use elevators. Use the staircase to evacuate and stand in the safe assembly area till instructed by the site EHSS coordinator or security supervisor to resume work .
- In case you spot fire first, inform the site EHSS supervisor or security and sound the emergency alarm.
- Follow the precautions issued by the local government in case of earthquake or other natural disasters.

A) FOLLOWING SOURCES ARE MAIN CAUSES OF FIRE IN TRAINS:

(i) Carrying stoves, sigris, gas cylinders, kerosene oil, petrol, fire works etc. in passenger compartments.

ii) Making fire/using fire near paper, wood, petrol or such other inflammable articles.

(iii) Lighted match sticks, cigarette ends carelessly thrown.

(iv) Short circuit in electrical wirings.

(v) Using naked light during authority token delivery to the driver, shunting of inflammable loads, sealing of inflammable wagons.

(vi) Use of open fire, smoking near gas/ petrol tank.

All railway staff and passengers should take all possible precautions to avoid any of the above mistakes so that possibility of fire breaking out can be minimized. In general fire originates in a small level. When it is surrounded by burning materials with adequate supply of air, fire spreads.

(B) ACTION TO BE TAKEN IN CASE OF FIRE IN TRAIN:

(i) First and foremost immediately summon the fire brigade.

(ii) Secondly, if you smell gas or vapour, or even in case of excessive smoke, hold a wet cloth loosely over your nose & mouth and breath through it in as normal a manner as possible.

1. In case of fire in a passenger train :

- (i) In case of fire pull the Alarm Chain and stop the train immediately.
- (ii) Try and put out the fire before it becomes a big blaze by using either water or blankets etc.
- (iii) More people expire due to suffocation from smoke rather than due to actual burning. 124
- (iv) Advise passengers to take a cloth, wet it in their drinking water and cover their nostrils.
- (v) Instruct passengers to go to the other end of the coach which is away from the fire and if possible cross over to the next coach through the vestibule.
- (vi) Insist that passengers should save themselves first and not to bother about their luggage which can be retrieved later on.
- (vii) Make sure that no passenger lies down on the floor. (viii) After train has stopped, passengers should come down from the coach immediately.
- (ix) Building up confidence of injured passengers by suitable advice is of great importance.

PLACE "LINE BLOCKED COLLARS /CAPS "WHICH MAY AVERT COLLISON"

CIVIL DEFENCE ORGANIZATION

What is Civil Defence?

Civil Defence aims at saving life, minimising damage to the property and maintaining continuity of industrial production in the event of an hostile attack. The Civil Defence Organization is to be raise the courage and moral of the public, to keep the spirit and moral of survival alive and to increase the moral of thr warriors in time of war.

Who can be a Member of Civil Defence Corps ?

The Civil Defence Organization provides enormous support and service to the public. They are given full training for their work. You can join Civil Defence Organization according to your qualification as follows-

- (1) If you are work as carpenter or mason, you can join the Rescue Party.
- (2) If you are a Teacher, you can train the public by tacking Civil Defence training.
- (3) If you a Doctor, you can join the Casualty Service.
- (4) If you are Driver then you can join the Transport and Depot Service.
- (5) If you are Social Worker you can join the Welfare Service.
- (6) If you are Educated and know the work of Radio and Telephone Operator then you can join the Communication Service.
- (7) If you are physically fit then you can join the Fire Service.

The Civil Defence Organization is on the Fourth rank in the Military ranking.

Duties of Civil Defence Volunteers?

To train volunteers on Civil defence Subjects like first aid, disaster, warden services, communication, flood, fire fighting, rescue, etc.

- (b) To air raid precautions like evacuation, shelter, Blackout etc.
- (c) To organize as an integral part of the defence of the country.
- (d) Civil defence arrangements in selected places and vital installations.
- (e) Civil Defence is primarily on a voluntary service.

What are the services under Civil Defence Corps?

Civil Defence Corps has the following 12 services:-

1. Headquarter Service
2. Warden Service
3. Communication Service
4. Casualty Service
5. Fire Fighting Service
6. Rescue Service
7. Welfare Service
8. Salvage Service
9. Corpse Disposal Service
10. Depot & Transport Service
11. Training Service
12. Supply Service



आपातकाल में बचाव के लिए एनडीआरएफ, रेलवे और एसईसीएल की टीम का संयुक्त अभ्यास

छत्तीसगढ़ संवाददाता

मनेन्द्रगढ़, 9 अक्टूबर। मनेन्द्रगढ़ रेलवे स्टेशन में आपातकालीन स्थिति में बचाव कार्य हेतु अभ्यास का प्रदर्शन किया गया, जिसे देखने के लिए बड़ी संख्या में नागरिक उपस्थित रहे।

दक्षिण-पूर्व मध्य रेलवे बिलासपुर मंडल द्वारा मनेन्द्रगढ़ स्टेशन में शुक्रवार की प्रातः 10.30 बजे से सवारी गाड़ियों के दुर्घटनाग्रस्त होने के कारण उत्पन्न हुई आपातकालीन स्थिति से निपटने हेतु किए जाने वाले बचाव कार्य का प्रदर्शन किया गया। यह अभ्यास प्रदर्शन राष्ट्रीय आपदा मोचन बल (एनडीआरएफ) कटक की तीसरी बटालियन की टीम, दपू मध्य रेलवे बिलासपुर आरपीएफ एवं एसईसीएल रेस्क्यू की टीम द्वारा संयुक्त रूप से किया गया।

इस अभ्यास में सवारी गाड़ी के दुर्घटनाग्रस्त होने की स्थिति को दर्शाते हुए यह बताया गया कि इस दौरान कैसे पीड़ितों को सुरक्षित बाहर निकाला जाए एवं उनकी सहायता की जाए। साथ ही आग को बुझाने के विभिन्न तरीकों को भी जीवंत रूप में दिखाया गया। इस अभ्यास प्रदर्शन के माध्यम से किसी भी आपदा की स्थिति से निपटने हेतु राहत एवं बचाव कार्यों की गतिविधियों को भी दिखाया गया। इसके



अलावा रेलवे के अधिकारियों एवं कर्मचारियों द्वारा उपस्थित नागरिकों को आपदा के समय की जाने वाली बेहतर कार्यों की जानकारी दी गई। साथ ही अपील भी की गई कि वे आपात स्थिति में लोगों की सहायता कर रेल प्रशासन को सहयोग प्रदान करें।

बचाव कार्य हेतु किए जा रहे अभ्यास के सजीव चित्रण हेतु दुर्घटना राहत सहायता चिकित्सालयन वैन जहां शहडोल से लाई गई, वहीं एसईसीएल हसदेव एरिया से रेस्क्यू टीम

के साथ इमरजेंसी माईंस रेस्क्यू वैन के साथ एंबुलेंस व छत्तीसगढ़ सरकार की ओर से भी एंबुलेंस की व्यवस्था उपलब्ध कराई गई। इसके अलावा स्थल पर दुर्घटनाग्रस्त ट्रेन में यात्रियों और उनके परिजनों के सहायतार्थ पूछताछ केंद्र, सहायता केंद्र, प्राथमिक उपचार केंद्र के अलग-अलग बूथ बनाए गए।

इस अभ्यास प्रदर्शन में एडीआरएम वैदिश दुवारे, सीनियर डीएसओ केव्ही रमन्ना राव बिलासपुर, स्वप्रिल कुमार एआरएम बैकुंठपुर, नवल सिंह एडीएन व एके सिंह एडीएसटीईएम मनेन्द्रगढ़, डीआरयूसीसी सदस्य श्यामसुंदर पोद्दार सहित बड़ी संख्या में स्थानीय नागरिक उपस्थित रहे।

अभ्यास की जीवंतता से रेल अधिकारी भी डेमो को भूले

आपातकालीन स्थिति में बचाव कार्य हेतु अभ्यास प्रदर्शन के दौरान एक ऐसा भी मंजर आया, जिसमें मौके पर उपस्थित रेलवे के अफसर भी यह भूल गए कि उक्त मंजर भी डेमो का एक पार्ट है। दरअसल एक ओर अभ्यास प्रदर्शन जारी था और दूसरी ओर अधिकारी बैठकर बारीकी से उसका निरीक्षण कर रहे थे, तभी कुछ महिलाएं, पुरुष अपने बच्चों के साथ वहां पहुंचे और अधिकारियों से व्यवस्था को लेकर नाराजगी जाहिर करने लगे।

महिलाओं ने कहा कि सबसे अधिक छोटे बच्चों को परेशानी हो रही है, उनके लिए पानी तक की कोई व्यवस्था नहीं है। एडीआरएम और अन्य अधिकारियों ने उन्हें शीघ्र पानी की व्यवस्था के लिए आश्वासन दिया। इस पर एक महिला ने कहा कि उन्हें केवल आश्वासन मिलेगा या फिर जरूरी सुविधाएं मुहैया कराई जाएंगी। अधिकारी ने मौके पर उपस्थित कर्मचारी को बुलाया और शीघ्र महिलाओं और बच्चों के लिए पानी आदि की व्यवस्था करने को कहा।

इस पर कर्मचारी ने कहा कि सर यह डेमो का ही हिस्सा है, तब कहीं जाकर अधिकारी ने राहत की सांस ली।



ST. JOHN AMBULANCE BRIGADE
S.E.C. RAILWAY, BILASPUR

Introduction:

The Founder of St. John Ambulance was **Friedrich Von Esmarch** (German Surgeon), introduced the use of First Aid bandages in the battle field for emergency disaster situation. **Major William George Nicholas Manely** (Surgeon) of **Royal Regiment of Artillery** has established the St. John Ambulance in 1873 and Autonomy Council formed in 1912. First **Nursing division** formed in 1913 and the First **Cadet Division** in 1925.

First Aid is a life saving ability to provide immediate support to any ill/injured person till reaching to the hospital/doctor. The basic knowledge is very important and helpful for everyone including organizations where work involves with larger scope of risks and accidents.

It is a voluntary organization like **Bharat Scouts & Guides, Civil Defence** (Trained Fire Fighting management) as a **para-medical** team to extend services during urgent needs particularly in Disaster Management of organization and the Nation.

Bilaspur Ambulance division:

St. John Ambulance Brigade, **Bilaspur Ambulance Division** was formed in 1984 under **SE Railway** registered as **Distt. No. 22** with a team of 21 trained contingent and the **Nursing division** with 03 female employees holding an office building (old released RE office building), situated near SEC Rly. Primary English Medium School/Bilaspur.

Activities:

1. Attended Inter Divisional Meets, participated in Quiz, practical and stretched drill Competitions held at Kharagpur, Garden Reach and organized an Annual Camp at Bilaspur in 1998 & 2002 and won the prizes.
 2. Manned the **First Aid booths** at Railway stations during rush period of Rath Yatra Festival/Puri & Kumbh Mela/Allahabad & Janmastami Mela/Raigarh & Railway Inter Divisional Food Ball Tournaments at Railway NE Institute Ground/Bilaspur in the past.
 3. Accompanying ARME van for assisting the Railway Doctors Team during accidents and attended the major accident at Champa in 1998. Display show organized by exhibiting the skills of members to save the lives of victims involved in Bomb blast, Kargil War, fire accident etc. at NE Institute Ground/Bilaspur.
 4. Participated in Medical department programmes like Aids Awareness Campaign, World Heart Day, Blood Donation Camps, Pulse Polio Programme in different spells including several Plantation programmes & Cleanliness drive (Polythene/Plastic free) under Swatch Bharat Abhiyan campaign in RTS colony/Bilaspur on 02/10/19.
 5. Regularly participating in the national programme of March-past/ Parade along with RPF, Civil Defence, NCC & Bharat Scouts & Guides platoons during Republic Day & Independence Day celebrations at NE Institute Ground & DRM Office Complex/Bilaspur.
- Trained Experience Sr. Most Members for field regular activities

The details of officers at Bilaspur are as follows:

1.	Dr. Rupak Chatterjee DMO/Central Hospital/Bilaspur	Asstt. Commissioner (Medical)	9752876506
2.	Shri Ishwar Chandra Singh APHO/Medical- HQ/SECR/Bilaspur	Asstt. Commissioner (Admin.)	9752475507
3.	Shri G.V.P. Prasad Rao Chief OS/Coml- HQ/SECR/Bilaspur	Ambulance Officer	9752475976
4.	Shri. A. Krishna Rao UGT/Dy. CSTE/Proj(Con)	Treasurer	



NDRF (National Disaster Response Force)

NDRF is an unique Force which has rescued people, property and livestock in every part of the country. It has reached the remotest areas of India. So far NDRF has evacuated/ rescued 4,22,327 disaster victims, retrieved 2,116 dead bodies during various response operations and trained 37,20,665 volunteers through community capacity building programmes.

NDRF Features

- Only Force, perhaps across the world, completely dedicated for disaster response.
- Exposed to rigorous training to understand, prevent and respond to disasters.
- Highly sophisticated modern equipment and tools.
- Trained as a friendly outfit.
- NDRF has well-trained canines, which are professionally raised and trained.
- The Force has experience and expertise in preventing and responding to different types of disasters and disaster-like situations.
- Undertake familiarization exercises to have complete understanding of the terrain and the population.
- Having regular Civic Action and Community Empowerment Programmes.

Achievements

NDRF is an unique Force which has rescued people, property and livestock in every part of the country. It has reached the remotest areas of India. So far NDRF has evacuated/ rescued 4,22,327 disaster victims, retrieved 2,116 dead bodies during various response operations and trained 37,20,665 volunteers through community capacity building programmes.

Operational Areas of NDRF

- Rescue in Railways Disaster
- High-Rise and Collapsed Structure Search & Rescue
- Diving in Turbulent and Murky Waters.
- Swift Water Rescue
- Aquatic Disaster Response
- Canine Search and Rescue
- CBRN Disaster Response
- Avalanche Rescue
- Cyclone Disaster Response
- Animal Protection and Rescue
- Protection of Gender and Child Rights during Disaster
- Psycho-social issues during Disaster
- Media Interface
- Management of Dead Bodies



प्रधान मुख्य परिचालन प्रबंधक का कार्यालय, भूतल, नया जोनल भवन, बिलासपुर (छ.ग.) - 495004
Office of the Principal Chief Operations Manager, Ground Floor, New Zonal
Building, Bilaspur. (CG) - 495004

No. OPTG/SECR/Sfy./421/25

Bilaspur, Date: 17.12.2025

To,
The Sr.DOM,
Bilaspur, Raipur & Nagpur,
South East Central Railway.

(Safety Instruction no. 13/2025)

Sub- Duties of different officials in the event of a Serious Accident and sounding of hooter & dispatch time of ARME/ART.

Duties of operating staff are very crucial in the event of a serious accident. It is very necessary to know their duty and aware about the time limit prescribed for despatch of ART & ARME from the station. It is also important to know about the sounding the hooter for turning out of Relief Train/ARME. So, it is necessary that the all staff are well conversant with the related rules and also that the rules are followed rigidly.

Accident Manual Para 4.01-Duties of a Guard in the event of a serious accident.

Immediately after occurrence of a serious accident, the Guard of the train must:-

- (a) Note the exact time of the accident and kilometerage;
- (b) (i) Protect the adjacent line(s) and the train as per GR. 6.03, 9.10 and SRs thereto.
(ii) Secure the vehicles as per rules.
(iii) Ascertain if adjacent line(s) is/are fouled.
- (c) Make a quick survey, for an immediate action, of the casualties, injuries and assistance required.
- (d) Send the first information of accident with details including the Time of Accident, Kilometer etc. to the control office and then to the nearest Station Master through mobile phone or portable telephone, or walkie-talkie or gate phone, etc., in addition, he should also relay the assistance required.

In case the communication system is not working or not provided, the said information must be sent on a memo through the Assistant Loco Pilot to the nearest station. On double or multiple line section, a train passing on the adjacent line should be stopped and the Loco Pilot or Guard be given this information and also depute any Railway employee/willing person(s) available on train to nearest station/police station/Hospital /Village seeking assistance for relief.

- (e) Render first aid to the injured person(s) taking assistance of all available Railway Staff, Doctors and volunteers on train or near the site of accident.
- (f) Get the particulars of damage to the rolling stock, permanent way.
- (g) Arrange to shift the injured persons to the nearest hospital with the help of all available staff and other volunteers, also keep their particulars.
- (h) See that water, tea etc. are supplied to the affected passengers as far as practicable.
- (i) Arrange protection of Railway and public property with the help of available Police and Railway staff.

- (j) Preserve all clues to possible cause of accident.
- (k) At available post Railway employee on the field telephone to ensure regular flow of information.
- (l) Check the unaffected portion of the train and arrange to clear the same safely to the adjacent station(s) as per rules and in consultation with the control/station Master(s) concerned.

Note: In case of suspected sabotage, nothing should be disturbed except for rescuing any injured persons, till arrival of police officials and on orders from a Senior Railway official at the site.

- (m) Remain in overall charge till replaced by a senior Railway official and permitted by the Competent Authority.

Note : In the event of any disability of the Loco Pilot, the duties devolving on the Loco Pilot, for protection of the line/line(s) shall devolve on the Guard or on a Railway servant deputed by him.

Accident Manual Para 4.04- Duties of Station Master in the event of an (serious) accident.

Immediately after an accident or on receiving the report of an accident, the Station Master must:

- (a) Ensure that no other train enters into the affected line/section from either direction/ lock the commutator/handle of the Block Instrument controlling the affected section in "Train on Line" position wherever possible, ensure the signals giving entry to the line are kept at the "ON" position, ensure putting of "Line Blocked" lever/slide/button collars on the concerned lever and /or slide/route button(in case of VDU, option for blocking the line to be clicked), ensure that the points are set against the entry to the affected line and clamped wherever practicable.
- (b) Take action to protect the traffic and safeguard the property.
- (c) Collect detailed information of the accident such as time of accident, nature and location of accident, casualties / injuries, obstruction, damages and assistance required and ensure that the adjacent line(s) is/are clear before allowing any movement on it/them.
- (d) Inform, giving details of the accident and assistance required to the Control through the Control phone or by any other available means of communications.
- (e) Render first aid to the injured persons taking the assistance of all Railway staff, Doctors and volunteers available on train or near the site of accident, if the accident takes place within the station limits.
- (f) Arrange to send all available nearest medical assistance to the site of accident, in case the accident takes place in section and is attended with injury to an persons.
- (g) Take all possible action to inform all concerned officials including civil and police.
- (h) See that the injured persons are shifted to hospital with the help of all available assistance, also see that the detailed particulars of the dead and injured are recorded.
- (i) Arrange to remove the unaffected vehicles of the train, observing all relevant rules, to facilitate relief operation;

Note: If the accident is attributed to sabotage or suspected sabotage, nothing should be disturbed except for rescuing injured persons unless police clearance is received and on orders from the officer in-charge at the site.

- (j) Take all measures for the quick movement of ARME and / or ART to the site of accident and ensure that the caution order etc. are correctly issued to the Loco Pilot and Guard of all trains while allowing movement to the site of accident clearly indicating the site of accident, the locations where the train must come to stop and other restrictions to be observed.
- (k) See that water, tea and other requirements are supplied to the injured and stranded passengers within his resources.
- (l) Remain on duty until replaced by a Competent person.
- (m) Report the accident to all concerned by the issue of accident message.
- (n) Seize the Train Signal Register/log book, private Number book, Line Admission book and other relevant records note the position of Block Instruments, signals, point's indicators and levers etc.
- (o) Take the statements of staff where possible.
- (p) Preserve all clues and arrange to protect the area with the help of police or RPF.
- (q) Ensure that all trains for transshipment of passengers are worked to the site of accident with the engine leading unless there are special reasons or specifically permitted otherwise by the officer-in-charge at the site of accident.
- (r) Warn all passengers in advance in case of their transshipment at the site of Accident.
- (s) Ensure preservation of documents of damaged parcels, mail and goods etc.
- (t) Ensure chronological recording of all information received or/and action taken in connection with the accident, in the station Diary.

Accident Manual Para 4.06- Duties of Section Controller in the event of an serious) accident.

Immediately when the Section Controller is informed of a serious accident on his section, he shall-

- (a) Apprise the Deputy Chief Controller of the available particulars of the accident and the nature of assistance required.
- (b) Ensure that adjacent line(s) in the affected section is/are free from obstruction before advising the concerned Station Master to allow the Train to run over it / them.
- (c) Regulate train services in suitable places if required.
- (d) Arrange to inform the Transportation Inspector, Signal Inspector, Loco Inspector, SSE/P.Way, SSE/C&W, SSE/Elect(TRD) if any etc. to proceed to the site of accident by first available means.
- (e) Advise the Section Controllers of adjacent sections of the accident and to regulate the train services in suitable places is required.
- (f) See that the ARME/ART/Tranship Train are worked out to and from the site of accident promptly and have a clear passage.
- (g) Keep a chronological record (Accident Log Book) of all information received regarding the accident and action taken.
- (h) Obtain further details with regard to the extent of damages and progress in rescue operation and relief measures and coordinate with officer-in-charge at the site.
- (i) Arrange to remove the unaffected vehicles if any, adjacent to the affected vehicles to facilitate relief operation;

Note: Coaches with passengers if any should be drawn to a nearby station where catering / drinking water facilities are available, in consultation with the Sr. DOM/DOM.

Cont.....04

Accident Manual Para 4.07- Duties of Deputy Chief Controller in the event of an (serious) accident.

Immediately after the Deputy Chief Controller is informed of a serious accident, he shall-

- (a) (i) Issue order to the concerned SSE and Station Master for immediately working out of Accident Relief Medical Equipment and Accident Relief Train as required.
- (ii) He should place demand of ART and/or ARME immediately without delay, on the division closest / most accessible to the accident site.
- N.B.** The Division on whom the demand of ART and/or ARME is place should respond in quickest possible manner and dispatch the ART and/or ARME with least possible delay.
- (b) Ensure the availability of engine for working out of ARME and / or ART.
- (c) Ensure that the Accident Alarm siren is sounded in time;
- (d) Inform with available details-
 - (i) CHC, Sr.DSO, Sr.DOM, DOM, AOM, Sr.DMO/DMO.
 - (ii) Sr.DEN/DEN, Sr.DCM/DCM, Sr.DEE/DEE-(OP&TRD),Sr.DME/DME, Sr.DSTE/DSTE.
 - (iii) The concerned SO/GRP, OC/RPF, DM, SDO, DC, IRP, DSP, SRP, SHO Local Police and nearest Forensic Science Laboratory.
 - (iv) Emergency / Central Control at S.E.C. Railway Hd.Qrs.
 - (v) Civil, Military, public hospitals and available Doctors at the nearest places, in case of casualty / injury.
- (e) Ensure that the ARME/ART/Transship Train are moved to and from the site of accident on top priority.
- (f) Advise RMS authorities if a Mail carrying train is involved in the accident.
- (g) Keep a chronological record (Accident Log Book) of details of accident, action taken, progress of rescue service and relief measures etc.
- (h) Call off duty Dy.Chief Controllers for manning phones and for gathering and discriminating information's if required.

Accident Manual Para 4.08-Duties of the Chief Controller in the event of an (serious) accident.

Immediately on receipt of the information of a serious accident, he shall ensure that-

- (a) The advice of the accident is sent to all concerned.
- (b) The Medical relief van and / or relief train etc. are moved promptly to the site of accident on Top priority.
- (c) The emergency office is opened and manned in the Divisional Control office.
- (d) The regulation of traffic is done correctly, in consultation with Sr. DOM /DOM.
- NOTE:** passenger carrying trains should be regulated at convenient stations, preferably where catering facilities, drinking water etc. are available.
- (e) Timely information of all changes in train timings, diversion or cancellation of trains etc. is given to all stations on his Division as well as to the adjacent Divisions and / or Railway.
- (f) Arrangements are made for the onward journey of passengers who are able to proceed.
- (g) All assistance are extended to the officer-in-charge of the Divisional Control Office.

Accident Manual Para 7.02 Accident Siren Code:

(a) Sounding of hooter for tuning out of Relief Train/ARME van will be as follows :-

S.No	Description of accident	Total No. of blasts	Duration of each blast	Gap between 2 Consecutive blasts
1	Relief Train with ARME	5	60 Seconds	10 seconds
2	Relief Train without ARME	3	60 seconds	10 seconds

(b) The official in-charge of the 'Hooter' is responsible for proper maintenance of it and to keep a trained staff ready round the clock for sounding the hooter at once on receipt of orders from train order officials

(c) Target time for the turnout of ARME and ART

- (i) The Accident Relief Medical Van must be despatched to the site of accident within 15 minutes from the base station after sounding the hooter where there is double exit siding and within 25 minutes in case of single exit siding with the first available engine.
- (ii) The Accident Relief Train must be turnout/despatched from the base station to the site of accident within 30 minutes by day and 45 minutes by night after sounding of hooter.

Station Masters, Train Managers, Controllers and Traffic Assistants should be counselled intensively by the Officers and Supervisors and their acknowledgement be taken for having understood the instruction. Feedback should be given regarding the action taken in the following format **by 16.01.2026**

1. No. of Officers involved in the field counselling.
2. No. of Supervisors involved in the field counselling.
3. Total no. of Station Master counselled.
4. Total no. of Train Manager counselled.
5. Total no. of Section Controller counselled.
6. Total no. of Traffic Assistant counselled.
7. Remarks if any.


 (Shailesh Toppo)
 Dy COM (Plg. & Safety)
 For CTPM/SECR

Copy to:-

PCOM /SECR- for kind information please.

No.P/Safety-Inst./05/2025

To

The all Sectional DTIs/MIs, CSMs/SMs/CYMs/YMs,
CHC(M/L) & CHC(CIC), Dy.CHC and SCR's
Bilaspur Division, S.E.C.Railway.**मंडल संरक्षा अनुदेश -05/2025**
(Divisional Safety Instruction -05/2025)**Sub:** Dispatch of ART/ARME from Station.

It has come to the notice that Supervisors, In-Charge were not aware that the time limit prescribed for dispatch of ART/ARME is for departure/dispatch from the station and not from siding where these are stabled. Matter needs to be clarified to all staff attached with ART/ARME to avoid delay in turnout/dispatch from the station. In view of the above, the relevant rules are reiterated below:-

AM-7.02-Accident Siren Code : (a) Sounding of hooter for turning out of Relief Train/ARME van will be as follows:-

S.No.	Description of accident	Total No.of blast	Duration of each blast	Gap between 2 consecutive blast
1	Relief Train with ARME	5	60 Seconds	10 Seconds
2	Relief Train without ARME	3	60 Seconds	10 Seconds

(b) The Official in-charge of the 'Hooter' is responsible for proper maintenance of it and to keep a trained staff ready round the clock for sounding the hooter at once on receipt of orders from train order officials.

(c) Target time for the turnout of ARME and ART

- (i) The Accident Relief Medical Van must be dispatched to the site of accident within 15 minutes from the base station after sounding the hooter where there is double exit siding and within 25 minutes in case of single exit siding with the first available engine.
- (ii) The Accident Relief Train must be turnout/dispatched from the base station to the site of accident within 30 minutes by day and 45 minutes by night after sounding hooter.

AM-7.05.2- Stabling and Maintenance of Medical Relief Trains:-

- (i) The Medical Relief Train consisting of a Medical van and an Auxiliary van, coupled together shall be stabled in traffic yard in a siding which has entry/exit preferably on both ends for quick dispatch in either direction. Since the Medical and Auxiliary vans have to leave the station within 15 minutes of the ordering of the Medical Relief Train, it should on no account be detained/delayed.
- (iii) No other vehicles shall be stabled on the line or siding set apart for the Medical Relief Trains.

AM-7.05.3-The target time for turning out the Medical Relief Train is as under:-

1	For direct dispatch/double exit	15 Minutes	Both during day and night
2	For indirect dispatch/single exit i.e., shunting on to the running line first	25 Minutes	

This time is reckoned from the time of last hooter sounded to the time of dispatch. It shall be ensured by all concerned that there is no delay in dispatching ART/ARME.

All concerned are advised to ensure adherence to the instructions.


Sr. Divl.Optns.Manager
SECR/BILASPUR

Copy to:

Sr.DOM(G&Chg.), Sr.DOM(Freight), Sr.DSO, for information please.

AOM(CIC), AOM(Movt.) AOM-I &II, ARM/KRBA, ARM/BRJN, ARM/SDL for information & necessary action.

1. PHONE NUMBERS OF DIVISIONAL SAFETY OFFICIALS

Designation	Name	RAILWAY		BSNL		CUG Mobile No.
		Office	Resid.	Office	Resid.	
Sr. DSO	Sh. Saket Ranjan	62266		247166	-	9752876550
ADSO	Sh. B Jyothi Prakash	62836		247144	-	9752876551

2. PHONE NUMBERS OF DIVISIONAL CONTROL

SN	Departments	Designation	Railway		Mobile
Contact nos. of Control Division wise (Operating)					
Division	Designation	Availability	Telephone No.		
			Rly.	BSNL	Mob.
	Control (Chg.)	24X7	62155		9630015773
	Ch. CNL (Day time only)		62051 CIC 62050 ML		9630015747 CIC 9630015746 ML
	Dy. CNL (Goods) (Section-wise)		62054 62055 CIC 62053 ML		9630015663 CIC 9630015664 ML
Contact nos. of Control Division wise (Engineering)					
	Engineering CNL	24x7	62419, 62321		97528 76242 97524 91124
Contact nos. of Control Division wise (Electrical)					
	Power/TLC Ch. CNL (Day time only)	24X7	63311		8085956316
	Power/DPC	24X7	62550/ 62551		9752441898
	Main line TPC	24X7	62355 & 62357	-	9752490891

	CIC line TPC		62804		9752445824
	TPC WhatsApp		-	-	9752094332
	Electrical control		63399		9752485980
	Electrical War Room		63979		9201989224
Contact nos. of Control Division wise (Commercial)					
	Comml. CNL	24X7	62557/ 63051		9752876970
Contact nos. of Control Division wise (Security)					
	SEC. CNL (Board- wise)	24X7	62516		9752876748

3. PHONE NUMBERS OF DIVISIONAL RAILWAY OFFICERS

Division (STD----) (RLY- -)					
Designation	Railway No.		BSNL No.		Mobile no.
	Office	Resid.	Office	Resid.	
DRM/BSP	62200	62201	247100	247057	9752876000
ADRM-Infra	62202	62203	247043		9752876001
ADRM-Op	62204	62205	247102		9752876002
CMS (I/c)/BSP	62470	62471	-	-	97528-76511
Sr. DME/Co	62270	62271	403555	247171	9752876400
Sr. DME/Frt.	62472	62473			9752876401
Sr. DEE (RS&G)	62440	-	07752- 247144		9752876340
Sr DEE/TRD	62240	62241	-	-	9752876300
Sr. Divl. Engineer(Co)	62220	62221	247120	247121	9752876200

Sr.DEN/East	62420	62421	400310	247014	9572876202
Sr.DEN/Central	62422				9572876203
Sr.DEN/North	62143				9572876201
Sr.DEN/Settlement	62428				9572876206
SR.DOM/BSP	62260	62261	247160	247161	9752876900
SR DOM/G & CHG.	62840	62841	--	--	9752876901
SR. DOM/FREIGHT	62264	62265	--	--	9752876903
Sr. DCM	62230	62231	247130	247486	9752876950
Sr. DEE/Op	62242				9752876375
Sr. DEE (TRS)/BSP					9752441374
Sr. DFM	62210	62211	247110	247113	9752876100
Sr. DSC/RPF/BSP	62250	62251	247150	-	9752876700
Sr.DPO	62430		247030		9752876600
Sr. DMM	62208	62209	247117		9752876770
Sr. DSTE/Co	62280	62281	247180	247181	9752876800
Sr. DSTE/L	62282	62283	247300	247330	9752876801
DSTE/ML	62288	62289			9752876807
DSTE/CIC	62284	62285			9752876802
Sr. CDO	-	-	-	-	9752876402
DME/Chg.	-	-	-	-	9752876404
DEnHM/BSP	-	-	-	-	9752876403
ADSTE/CPH	66707	66700			9752876808
ADSTE/RIG	66202	66204			9752876806
ADSTE/SDL	67280	67281			9752876803
ADSTE/MDGR	67805	67806			9752876805

ADME/BRJN	-	-	-	-	9752876407
ACMS/BSP	62670	-	-	-	9752876515
GDMO (Loco)/BSP	-	-	-	-	8331853023
ADMO/SDL			-	-	7869951967
ADMO/SDL			-	-	9752876508
ADMO/MDGR	67901	67902	07771- 203511	-	9752485977
ADMO/Korba	66801	-	-	-	9752876529
ADMO/RIG	66352	-	-	-	8602503285
GDMO/BRJN	-	-	-	-	9550744776
DEE(TRS)/BSP					9752876383
DMM (TRS)/BSP					9752475765
DPO	62450				9752876601
DEE/TRD/BSP	62458	-	-	-	9752876301
APO-I	62438				9752876602
APO-III	62436				9752876603
ADEE/Op/BSP	62246				9752876376
ADEE/Op/RIG					9752876303
ADEE/Op/SDL					9752876379
ADEE/Op/PND					9752876302
ADFM-I					9752876104
ADFM-II					9752876103
ADFM-III					9752876101
ADEE (TRS)-I/BSP					7024219228
ADEE (TRS)-II/BSP					9752876370
ADMM/BSP					9752475767

ASC-I/RPF/BSP	-	-	-	-	9752876701
ASC-II/RPF/BSP	-	-	-	-	9752444700
ADEN/Settlement-I	63364				9572876207
ADEN/Settlement-II	62520				9572876208
ADEN/BRJN	-				9572876220
ADEN/RIG	66302				9572876212
ADEN/CPH	66712				9572876211
ADEN/CEN	62426				9572876210
ADEN/PND	67719				9572876214
ADEN/SDL	-				9572876213
ADEN/UMR	-				9572876209
ADEN/MDGR	67820				9572876215
ACM GOODS-I					9752876953
ACM GOODS-II					9752876954
ACM Chg.					9752876952
AOM-I/BSP	62262	--	428091		9752876909
AOM-II/BSP	62262	--	--	--	9752876904
AOM/CIC	--	--	--	--	9752876902
AOM/G	--	--	--	--	9752876916
AOM/Movement	--	--	--	--	9752876917
ARM/BRJN	66100	66101	--	--	9777575090
ARM/KRBA	66800	66801	--	--	9752876910
ARM/SDL	67260	67261	--	--	9752876911
ADEE/TRD/RIG	66405 & 66403	-	-	-	9752876303

ADEE/TRD/PND		-	-	-	9752876302
ADEE/TRD/SDL	67240 & 67241	-	-	-	9752876379
ADEE (G)					9752876341
ADEE(Coaching)					9752876342
Principal ELTC/USL	62925	63415	247149		9752876377

4. STATIONS PHONE NUMBERS (Section wise)

SN.	Station Name	STD Code	Railway No.	Mobile No.
1.	IB	--	66179	9777575178
2.	BRJN	--	66102, 66106	9777575993
3.	LJKR	--	66184	9777575994
4.	BPH	--	66185	9777575995
5.	HGR	06621	66183	9777575996
6.	BSMA	--	66475	9777575997
7.	DAO	06621	66471	9777575998
8.	JMG	07762	66474	9752090642
9.	KRL	07762	66472	9752090643
10.	RIG	07762	66251	9752090644
11.	JSPL	--	66292	7225021004
12.	KDTR	07762	66393	9752090646
13.	BEF	07762	66261	9752090647
14.	SPGCL	--	66291	9109194976
15.	ROB	07762	66248	9752090648
16.	KHS	07762	66290	9752090650
17.	JDI	07762	66769	7225021019

18.	SKT	07757	66734	9752090652
19.	GURA	--	--	9630015693
20.	CHHAL	--	--	9630015733
21.	KCHP	--	--	9630015922
22.	GGDA	--	--	9630015736
23.	DMJG	--	--	--
24.	KURUMKELA	--	--	--
25.	BUA	07819	66705	9752090653
26.	SGRD	--	66708	9752090654
27.	CPH	07819	66737	9752090655
28.	SIVNI	--	66764	9752090656
29.	BPRH	07819	66766	9752090657
30.	KTHD	07819	66768	9752090658
31.	MWRN	07759	66897	9752090659
32.	SRBA	07759	66896	9752090660
33.	LANCO	--	66998	9752090661
34.	URGA	07759	66895	9752090663
35.	KRBA	07759	66808, 66888(E), 66889(W)	9752094988 (East), 9752095108 (West)
36.	KBS	07759	66890	9752090665
37.	GAD	07759	66891	9752090667
38.	JND	--	66892	9752090668
39.	DIPKA	--	--	9752090669
40.	NIA	--	66704	9752090670
41.	AKT	--	63814	9752090712

42.	AKT Ex-Yd	--	--	9752092443
43.	LATIA	--	--	9752093739
44.	JRMG	07752	63969	9752093740
45.	GTW	07752	63972	9752093741
46.	BSP	07752	62564	7225021013
47.	USL	07752	63402	9752093744
48.	GTK	07752	63404	7225021008
49.	KLTR	07753	63414	7225021009
50.	KGB	07753	63413	7225021010
51.	SLKR	07753	63410	7225021011
52.	BIG	07751	63412	9752091327
53.	TGQ	07751	63411	9752091328
54.	KGS	07751	63403	9752091637
55.	BHTK	07751	67700	9752445313
56.	KOI	--	67709	9752091639
57.	SBRA	--	67702	9752091869
58.	PND	--	67738	9752091870
59.	HRB	--	67793	9752091871
60.	VKR	--	67735	9752092076
61.	NIQ	--	67674	9752092077
62.	JTI	--	67663	9752092078
63.	CLF	--	67666	9752092079
64.	APR	--	67642	9752094322
65.	AAL	--	67420	9752092081
66.	BUH	--	67403	9752092083

67.	SNGP	07652	67401	9752092085
68.	SDL	--	67266	9752092086
69.	BDWA	--	67405	9752092087
70.	GGT	--	67404	7225021018
71.	MDXR	07655	67406	9752092328
72.	BRS	--	67407	9752092330
73.	NRZB	--	67433	9752092331
74.	KKI	07653	68186	9752092436
75.	UMR	--	68174	9752092437
76.	LOA	07653	68187	9752092438
77.	CHD	--	68188	9752092439
78.	VYK	--	68190	9752092440
79.	RPD	--	68191	9752092441
80.	JLW	--	68192	9752092442
81.	MZH	07659	67648	9752092445
82.	HRV	07658	67675	9752092447
83.	KTMA	07658	67663	9752092448
84.	BATL	07658	67166	9752092449
85.	BJRI	07658	67162	9752093745
86.	BRND	07771	67951	9752093753
87.	MDGR	07771	67888	9752093754
88.	PRDL	07771	67934	9752093756
89.	CHRM	07771	67950	9752093757
90.	UKR	07771	67952	9752093758
91.	DTL	07771	67953	9752093759

92.	NGE	07836	67954	9752093763
93.	BRH	07836	67955	9752092483
94.	KTO	07775	67956	9752092484
95.	SPDR	--	--	9752094346
96.	SJQ	07775	67957	9752092485
97.	KJZ	07775	67958	9752092486
98.	BSPR	07775	67959	9752092487
99.	KLPG	07774	67960	9752092489
100.	ABKP	07774	67961	9752092490

5. CONTACT NUMBERS OF ACCIDENT RELIEF TRAIN, ACCIDENT RELIEF MEDICAL VAN AND TOOL VAN IN SEC RAILWAY

BILASPUR	ART/ARME	Mechanical	8827394765/ 9752876477
		Engineering	9752440750
		Telecom	9752876856
		SSE/Elect	9827173606
		Medical	9752876544
SHAHDOL	ART/ARME	Mechanical	8602556450
		Engineering	9752876279
		Telecom	9752876864
		SSE/Elect	8114434020
		Medical	9752876508
KORBA	ART	Mechanical	9752876496
		Engineering	8827395454

		Telecom	9752876862
		SSE/Elect	9752876182
RAIGARH	SPARMV	Mechanical	9752876444
		SSE/Elect	9752876367
		Medical	7725822323
BRAJRAJNAGAR	Tool Van	Mechanical	9777575061
MANENDRAGARH	Tool Van	Mechanical	9752876497

6. PHONE NUMBERS OF CIVIL AUTHORITIES

Civil Authority	STD Code	Office	Residence	Mobile No.
District-				
Collector/District Magistrate/ Jharsuguda	06645	270070	270868	88951-24894
Superintendent of Police/Jharsuguda		270808	-	94389-16530
Police control room /Jharsuguda		272902	100	94389-16742
Collector/District Magistrate/ Sundargarh	06622	272265, 273166	272225	94375-48098
Superintendent of Police/Sundargarh		250020	273324	94389-16650
Police control room /Sundargarh		272218		94389-16954
Collector/District Magistrate/Raigarh	07762	222103	222101	9425215681
Superintendent of Police/Raigarh		223333	222244	9479193200
Police control room /Raigarh		222599	-	9479193299
Collector/District Magistrate/Sakti	07757	233270	-	-
Superintendent of Police/Sakti		-	-	9479193110
Police control room /Sakti		-	-	9479189615
Collector/District Magistrate/Janjgir Champa	07817	222208	222228	-
Superintendent of Police/ Janjgir Champa		222153, 222032	222098	94791-93100
Police control room/ Janjgir Champa		222225	222094	94791-93199 94791-93108
Collector/District Magistrate/Korba	07759	222886	-	9406270701

Superintendent of Police/Korba		224500	224505	9479193300
Police control room/Korba		222483	-	7759222483
Collector/District Magistrate/Bilaspur		223344	223344	9425257057
Superintendent of Police/ Bilaspur	07752	223330	223333	9479193001 9425501902
Police control room/ Bilaspur		228504		9479193099
Collector/District Magistrate/GPM	07751	221005	221004	9425518722
Superintendent of Police/ GPM		221011	250202	9479129001
Police control room / GPM		--	--	9479190097
Collector/District Magistrate/Anuppur	07658	222400	222501	9685007867
Superintendent of Police/ Anuppur		222001	263111	7049100423
Police control room / Anuppur		--	--	7049101013
Collector/District Magistrate/Shahdol	07652	241700	241300	7587966300
Superintendent of Police/Shahdol		245100	245101	7049100460
Police control room / Shahdol		231898	292174	7049101052
Collector/District Magistrate/Umariya	07653	222600	222700	9329333400
Superintendent of Police/Umariya		222164	222744	7049100568
Police control room / Umariya		222225	---	765322710
Collector/District Magistrate/MCB	07771			9666062060
Superintendent of Police/ MCB		2999042	-	9479194588
Police control room/ MCB				9479193799
Collector/District Magistrate/Sarguja	07774	220532		8889702600
Superintendent of Police/ Sarguja		220604	230502	9479193501
Police control room / Sarguja		240872		9479193501
Collector/District Magistrate/Surajpur	07775	266117		8297948681
Superintendent of Police/Surajpur		266265		9479193900
Police control room / Surajpur		266501		-
Collector/District Magistrate/Koriya	07836	232722		9009175223
Superintendent of Police/ Koriya		232223		9497193700
Police control room / Koriya		232555		

7. CONTACT NUMBERS OF AIRPORT/HELIPAD, IF ANY

8. PHONE NUMBERS OF GOVERNMENT AS WELL AS PRIVATE HEALTH UNITS

Sec	STATION	Name of Hospital	Distance from	Medical Officer (I/c)	Mobile No.
.					

			station KM		
1	IB (IB)	SER Health Centre / JSG	10	Dr. R.K. Singh Dr. Shiv Kashyap	9438912454, 9438373888
	IB (IB)	MCL Hospital	5	DR.ANIL KUMAR Dr. S. Mahanayak	9437547266, 9438878068
	IB (IB)	SECR Health UNIT/BRJN	3	DR.R. SHANKER	9550744776
	IB (IB)	CHC BRJN	7	Dr. J P Pradhan	9439987020
2	Brajrajnagar BRJN	SER Health Centre / JSG	12	Dr. R.K. Singh Dr. Shiv Kashyap	9438912454, 9438373888
	Brajrajnagar BRJN	MCL Hospital	3	DR.ANIL KUMAR Dr. S. Mahanayak	9437547266, 9438878068
	Brajrajnagar BRJN	SECR Health UNIT/BRJN	0.5	DR.R. SHANKER	9550744776
	Brajrajnagar BRJN	CHC BRJN	2	Dr. J P Pradhan	9439987020
3	Lajkura	MCL Central Hospital	9	DR.ANIL KUMAR Dr. S. Mahanayak	9437547266, 9438878068
	Lajkura	SECR Health UNIT/BRJN	4.5	DR.R. SHANKER	9550744776
	Lajkura	CHC BRJN	6	Dr. J P Pradhan	9439987020
	Lajkura	Govt. Hospital Belpahar	4.9	Dr. Bhawani Shankar	9556047435
4	Belpahar	TRL Hospital	3	Dr. T.K. Das	8455868140
	Belpahar	Dr.P.C. Pradhan Clinic	0.5	Dr.P.C.Pradhan	9437254548
	Belpahar	SECR Health UNIT/BRJN	9	DR.R. SHANKER	9550744776
	Belpahar	Govt. Hospital Belpahar	1	Dr. Bhawani Shankar	9556047435

	Belpahar	MCL Central Hospital	5	DR.ANIL KUMAR Dr. S. Mahanayak	9437547266, 9438878068
5	Himgir	SECR Health UNIT/BRJN	22	DR.R. SHANKER	9550744776;
	Himgir	Kanika P.H.C.	0.5	Dr B.S. Panigrahi	9437499549
	Himgir	Govt. Himgir Hospital	12	Dr Sakti prasad nath	9439996908
	Himgir	Govt. Hospital Belpahar	14	Dr. Bhawani Shankar	9556047435
6	Daghora	SECR Health UNIT/BRJN	29	DR.R. SHANKER	9550744776;
	Daghora	Government Hospital (HGR)	18	Dr Sakti prasad nath	9776233244
7	Jamga	Kirodimal Government Hospital	24	Dr. R.N. Mandavi	9301277070
	Jamga	Shri Balaji Metro Hospital/RIG	21	Dr. P.K. Mishra	9424183105
	Jamga	Railway Health Unit / Raigarh	23	Dr. Piyush Priyadarshan (GDMO/RIG)	8602503285
8	Kotarlia	Kirodimal Government Hospital	12	Dr. R.N. Mandavi	9301277070
	Kotarlia	Railway Health Unit / Raigarh	10	Dr. Piyush Priyadarshan (GDMO/RIG)	8602503285
	Kotarlia	Shri Balaji Metro Hospital/RIG	15	Dr. P.K. Mishra	9424183105
	Kotarlia	O.P. Jindal Hospital, RIG	19	Emergency	7024158490

	Raigarh	Kirodimal Government Hospital	1	Dr. R.N. Mandavi	9301277070
9	Raigarh	O.P. Jindal Hospital, RIG	8	Emergency	7024158490
	Raigarh	Shri Balaji Metro Hospital, RIG	3.5	Dr. P.K. Mishra	9424183105
	Raigarh	Railway Health Unit / Raigarh	0	Dr. Piyush Priyadarshan (GDMO/RIG)	8602503285
10	Kirodi-malnagar	Kirodimal Govt. Hospital	8	Dr. R.N. Mandavi	9301277070
	Kirodi-malnagar	O.P. Jindal Hospital	3	Emergency	7024158490
	Kirodi-malnagar	Railway Health Unit / Raigarh	8	Dr. Piyush Priyadarshan (GDMO/RIG)	8602503285
	Kirodi-malnagar	Shri Balaji Metro Hospital, RIG	8	Dr. P.K. Mishra	9424183105
11	Bhupdeopur	O.P. Jindal Hospital	12	Emergency	7024158490
	Bhupdeopur	Govt. Hospital Chaple	9	Dr. Abhishek Patel, DMO	8770090824
	Bhupdeopur	Shri Balaji Metro Hospital, RIG	18	Dr. P.K. Mishra	9424183105
	Bhupdeopur	Civil Hospital, Kharsia	20	Dr. Dileshwar Patel	9425573009
	Bhupdeopur	Railway Health Unit / Raigarh	22	Dr. Piyush Priyadarshan (GDMO/RIG)	8602503285
12	Robertson	Govt. Hospital Chaple	0.5	Dr. Abhishek Patel, DMO	8770090824

	Robertson	Civil Hospital, Kharsia	11	Dr. Dileshwar Patel	9425573009
	Robertson	Railway Health Unit / Raigarh	27	Dr. Piyush Priyadarshan (GDMO/RIG)	8602503285
13	Kharsia	Civil Hospital, Kharsia	0.5	Dr. Dileshwar Patel	9425573009
14	Jharradih	Primary Health Center	0.5	Dr.P.K. Sahu	9424279215
15	Sakti	Civil Hospital	2.5	Dr. Suraj Rathore	8319854324
	Baraduar	Primary Health Center	0.5	Dr. Suraj Rathore	8319854324
18	Saragaon Road				
19	Champa	Health unit, SEC Railway, Champa	0.25	Dr. Nagori Hemal Dilip Bai	9752876524
	Champa	BDM Hospital.	1.5	Dr. N.K. Dhruw	7489816192
	Champa	NKH Hospital	2	Dr. Sanjana Saxena	7987754486
20	Naila	District Hospital/ Janjgir	5	Dr. R.D. Gupta	9425230939
21	Akaltara	Public Health Center	1	Dr. Mahendra Soni	9425534510
25	Gatoura (GTW)	Railway Hospital/ Bilaspur	7	Sr.DMO, Casuwalty/SECR/B SP	07752- 247099
26	Gevera Road (GAD RD)	Health Unit Korba	8	ADMO/GDMO/KRB A	9752876529, 8319714395, 9752092148
	Gevera Road (GAD RD)	SECL Dispensary Kusmunda	0.5	Dr. Subodh Kumar (CMO)	9424253492

	Gevera Road (GAD RD)	SECL Hospital, Bankimongra	8	Dr. Manishekhar Kumar (CMO)	9826263277- Dr. Manishekhar 9425532718
	Gevera Road (GAD RD)	Nehru Centanery Hospital, Gevra	15	Dr. Rakesh Kmar (CMO)	9425279570
	Gevera Road (GAD RD)	SECL Main Hospital Korba	11	Dr. K. Xavier (CMO)	9340121687
	Gevera Road (GAD RD)	NTPC Hospital Korba	15	Dr. Vinod Kolhalkar (CMO)	9425283991- Mr. Ujwala Patel
27	Korba (KRBA)	Health Unit Korba	0	ADMO, KRBA	9752876529, 8319714395, 9752092148
	Korba (KRBA)	PHC Korba	2	Dr. Deepak Singh Raj (BMO)	9926133477- Dr. Deepak 8435065477; 7987118268
	Korba (KRBA)	NTPC, Hospital/Korba	15	Dr. Vinod Kolhalkar (CMO)	9425283991- Mr. Ujwala Patel
	Korba (KRBA)	Indira Gandhi, District Hosp./Korba	7	Dr. Avinash Netram (Dean) Dr. Suryanarayan Keshri (CMO)	9826572260- Dr. Avinash 7587859800- Dr. Suryanaraya n; 9907437595;
	Korba (KRBA)	SECL Main Hospital Korba	3	Dr. K. Xavier (CMO)	9340121687
	Korba (KRBA)	Balco Hospital Balco Korba	15	Dr. Vivek Sinha (CMO)	7024264761- Dr. Vivek 0775925555

					5; 8085963155;
	Korba (KRBA)	Krishna Hospital, Korba	6	Dr. Vishal Upadhyay (Managing Director)	7771005425, 7771013560
	Korba (KRBA)	New Korba Hospital	6	Dr. Sobhraj Chandani (Director)	9826172640- Dr. S. Chandani 6232033209; 6232033235; 7909900999; 8602599122;
28	Urga	Health Unit Korba	8.3	ADMO/GDMO KRBA	9752876529, 8319714395, 9752092148
	Urga	Indira Gandhi, District Hosp./Korba	15	Dr. Avinash Netram (Dean) Dr. Suryanarayan Keshri (CMO)	9826572260- Dr. Avinash 7587859800- Dr. Suryanaraya n; 9907437595;
	Urga	SECL Main Hospital Korba	11	Dr. K. Xavier (CMO)	9340121687
	Urga	PHC BHAISMA	6	Dr. Prem Prakash Tirkey (MO)	7049737783- Dr. Tirkey 0797448562 5; 0934098951 4

29	Saragbundia	Health Unit, SEC Railway/ KRBA	14.5	ADMO/GDMO KRBA	9752876529, 8319714395, 9752092148
	Saragbundia	PHC Saragbundia	3	Dr. Amit Jakwar (HMO)	9826572260, 7587859800
	Saragbundia	Indira Gandhi, District Hosp./Korba	22.5	Dr. Avinash Netram (Dean) Dr. Suryanarayan Keshri (CMO)	9826572260- Dr. Avinash 7587859800- Dr. Suryanaraya n; 9907437595;
	Saragbundia	Main Hospital, SECL/Korba	17.5	Dr. K. Xavier (CMO)	9340121687
30	Madwarani	Health Unit, SEC Railway/ KRBA	20.5	ADMO/GDMO KRBA	9752876529, 8319714395, 9752092148
	Madwarani	PHC Kothari Road	6	Dr. Pramod Jaiswal (SMO)	9340333063; 7805858017
31	Kothari Road	Health Unit, SEC Railway/ Champa	25	Dr. Nagori Hemal Dilip Bai	9752876524
	Kothari Road	Civil Hospital	1	Dr. Pramod Jaisawal	9340333063
	Kothari Road	BDM Hospital/CPH	15	Dr. N.K. Dhruw	7489816192
32	Balpur	Health Unit, SEC Railway/ Champa	25	Dr. Nagori Hemal Dilip Bai	9752876524
	Balpur	BDM Hospital/CPH	15	Dr. N.K. Dhruw	7489816192
34	Uslapur	Civil Hospital/ Bilaspur	5.6		8319982575
		Railway Hospital/ Bilaspur	9.5		

		CIMS	5.5		
		Government Ayurvedic Hosp.	1		
35	(GTK)	Govt. & Local Hosp. Kota	12	Dr. Sandeep Dwivedi	7000370285
36	(KLTR)	Ayurvedic Clinic	0.5		9424158580
37	Kargiroad	PHC Kargi Road		Dr. Sandeep Dwivedi	7000370285
		Civil Hospital Kota/CHC	7	Dr. Lilawati Sahu	9179302915
		P.H.C. Kargi Road	8	Dr. Sandeep Dwivedi	7000370285
38	Salka Road	Nava gao Salka Road	3	Dr. Lilawati Sahu	9179302915
		Public Health Center	1	Dr. Radheshyam Tiwari	9755137664
39	(BIG)	PHC Belgahana	10	Dr. Radheshyam Tiwari	9755137664
40	Tenganmara	PHC Tenganmara	1	Dr. Manish Sahu	8224847404
		PHC Khongsara	0.25	Dr. Mithilesh	9893774461
41	(KGS)	Govt. Hosp./ PND	23		9826214048
42	(BHTK)	Govt. Hosp./ PND	12		9826214048
43	(KOI)	Sanatorium Hosp./ Pendra	8		9424159641
44	Sarbehera	CHC Pendra Road	12		9826214048, 9425180875 9424150470
		Sanatorium Hosp./ Pendra Rd. (Gourella)	4		9424159641

45	(PND)	Civil Hospital, Pendra	8	Dr. A.I. Minz, Dr. Abhimanyu	9826214048 9425180875
		PHC Gourella	1.5		9424150470 7898957085
46	Harri	Govt. Hosp. Sanatorium	12		9424159641
	(HRV)	Govt. Hospital/PND	11		9826214048 9425180875 9424150470
		PHC Gourella			7898957085
		P.H.C. Venkatnagar	0.5	Dr. Suraj Dubey (HA) Dr. Mohan Singh Shyam	9753564247 6265472375
47	(VKTR)	P.H.C. Lapta	4		9617866749
		P.H.C. Venkatnagar	8	Sri Lalji Tiwari (PHS), Dr. Upadhyay	9993846648 9174528665
48	(NIQ)	CHC Jaithari	1	Dr. Jinendra Kumar	9893974942
49	Jaithari	CHC Jaithari	1	Dr. Jinendra Kumar	9893974942
51	Anuppur	District Hospital, Anuppur	1	Dr. S.C.Rai (CMHO)	9893880858
	Anuppur	Sanjeevani Hospital, Anuppur	2	Dr. R. Kushwaha	7828787170
	Amlai	Central Hospital/ Burhar	3	Dr. Piyush	9425553346 8
52	Amlai			Dr. Deepak	9425533427
	Burhar	Central Hospital S.E.C.L.	2	Dr. Piyush	9425553346 8
53	Burhar			Dr. Deepak	9425533427

54	Chhada	District hospital/Shahdol	15	Dr. Rajesh Mishra	9993403555
55	Singhpur	District hospital/Shahdol	8	Dr. Rajesh Mishra	9993403555
	Shahdol (SDL)	District Hospital/SDL	2	Dr. Rajesh Mishra	9993403555
56	Shahdol (SDL)	Sub.Divl. Hosp. SEC Rly.		Dr. rajesh T	7869951967
	Shahdol (SDL)	Aditya hospital, SDL	7	Dr. Dwivedi	9770900731
		Amrita Hospital, SDL	10	Dr. Vinamra Jain	7697822888
	Shahdol (SDL)	Shriram health centre, SDL	1.5	Dr. Pavitra Agrawal	8218638963
		Devanta Hospital, SDL	1.5	Dr. B.K. Tripathi	9425020121
57	Badhwapara	District Hospital/SDL	8	Dr. Rajesh Mishra	9993403555
58	Ghunghuti	Central Hospital/SECL/NRZB	29	Dr. Anil Kumar	9425533914
59	Mudaria	Central Hospital/SECL/NRZB	29	Dr. Anil Kumar	9425533914
60	Birsingpur	Central Hospital/SECL/NRZB	12	Dr. Anil Kumar	9425533914
61	Naurozabad	Central Hosp./SECL (NRZB)	6.5	Dr. Anil Kumar	9425533914
62	Karkeli	Public Health Center	0.5	Dr. Sumit Kushwaha	7999852071
63	Umaria	District Hospital/Umaria	2	Dr. K.C. Soni	9605173080

	Umaria			Dr. B.K. Prajapati	9425179670
64	Lorha	District Hospital/Umaria	11	Dr. K.C. Soni	9605173080
	Lorha			Dr. B.K. Prajapati	9425179670
65	Chandia Road	District Hospital/Umaria	28	Dr. K.C. Soni	9605173080
	Chandia Road			Dr. B.K. Prajapati	9425179670
66	Vilayatkalan	District Hospital/Umaria	28	Dr. K.C. Soni	9605173080
	Vilayatkalan			Dr. B.K. Prajapati	9425179670
67	Rupound	Rly. Hospital NKJ	12	Dr. Aditya Arya (ADMO)	9752418503
68	Jhalwara	Railway Hospital/ NKJ	6	Dr. Aditya Arya (ADMO)	9752418503
69	Mauhari	Dist. Hospital/ APR	8	Dr.S.C. Rai (CMHO)	9752092445
70	Dhurwasin	SECL Regional Hospital/ Bhalumada	21	Dr.T.K.Sarkar	9425533815
	(DRSN) - PH	Community Health Centre/ Kotma	16	Dr.R.K. Verma	9826118683
71	Harad	SECL Regional Hospital/ Bhalumada	21	Dr.T.K.Sarkar	9752092447
	(HRV)	Community Health Centre/ Kotma	0.2	Dr.R.K. Verma	9826118683
72	Kotma	SECL Regional Hospital/ Bhalumada	8	Dr.T.K.Sarkar	9752092448

	(KTMA)	Community Health Centre/ Kotma	0.2	Dr.R.K. Verma	9826118683
73	Baihatola	PHC/ Bijuri	1	Dr. Manoj Singh	9752092449
	(BATL)	Health Unit, SEC Railway/ MDGR	16	Dr.Nithinshah s (ADMO)	9752485977
74	Bijuri	PHC/ Bijuri	1	Dr. Manoj Singh	9752093745
	(BJRI)	Health Unit, SEC Railway/ MDGR	16	Dr.Nithinshah s (ADMO)	9752485977
		SECL, Central Hospital/ Amakhera	16	Dr. Namrata Singh (CMO)	9425533517
75	Boridand	Health Unit, SEC Railway/ MDGR	7	Dr.Nithinshah s (ADMO)	9752485977
	(BRND)	SECL, Central Hospital/ Amakhera	7	Dr. Namrata Singh (CMO)	9425533517
		Community Health Centre	7	Dr. Suresh Tiwari	7000603480, 8982279512, 9644583476
76	Manendragarh	Health Unit, SEC Railway	0.5	Dr.Nithinshah s (ADMO)	9752485977
	(MDGR)	SECL, Central Hospital/ Amakhera	2	Dr. Namrata Singh (CMO)	9425461333, 6266118849
		Community Health Centre	4	Dr. Suresh Tiwari	7000603480, 8982279512, 9644583476
77	Paradol	Health Unit SEC Railway/ MDGR	12	Dr.Nithinshah s (ADMO)	9752485977
	(PRDL)	SECL Central Hospital/ Amakhera	13	Dr. Namrata Singh (CMO)	9425461333, 6266118849

		Community Health Centre	12.5	Dr. Suresh Tiwari	7000603480, 8982279512, 9644583476
78	Chirimiri	Regional Hospital, CHRM	6	Dr.Raajiv Dubey (CMO)	9752093757
	(CHRM)	CHC, Chirmiri	2	Dr.Prasun Toppo (BMO)	8770910440 Prasoon, 9753924141 Rohan, 9993842394 Rohan & 8770501273 Rohan
		PHC, Chirmiri	3	Dr.R.S. Yadav	9977428884
	Udalkachhar	Health Unit SEC Railway/ MDGR	14	Dr.Nithinshah s (ADMO)	9752485977
79	(UKR)	SECL Central Hospital/ Amakhera	14.5	Dr. Namrata Singh (CMO)	9425461333, 6266118849
		Community Health Centre	14	Dr. Suresh Tiwari	7000603480, 8982279512, 9644583476
		SECL Hospital/ Charcha	20	Dr. Kalyan Sarkar	9425533214
80	Darritola	Govt. Hospital/ Baikunthpur	29	Dr. Rameshwar Sharma	9752093759
	(DTL)	Health Unit SEC Railway/ MDGR	30	Dr.Nithinshah s (ADMO)	9752485977
81	Nagar	SECL Hospital/ Charcha	9	Dr. Kalyan Sarkar	9752093763
	(NGR)	Govt. Hospital/ Baikunthpur	18	Dr. Rameshwar Sharma	9407684494
		PHC Nagar	2	Dr.Punam Nagaria	9926512509

82	Baikunthpur Road	SECL Hospital/ Charcha	9	Dr. Kalyan Sarkar	9752092483
	(BRH)	Govt. Hospital/ Baikunthpur	18	Dr. Rameshwar Sharma	9407684494
83	Katora	PHCI/ Patna	7	Dr. A.K. Singh	9752092484
	(KTO)	Govt. Hospital/ Baikunthpur	20	Dr. Rameshwar Sharma	9407684494
		Govt Hospital Surajpur	10	Dr. R.S. Singh	7999950243 & 9826778450
84	Sheoprasad Nagar	PHC/ Basdehi	8	Dr. Meena Soni	9165290065
	(SPDR)				
85	Surajpur	Govt. Hospital, Surajpur	10	Dr. R.S. Singh	9752092485
	(SJQ)				
86	Karonji	SECR, Health Unit	0.5	Dr.Nithinshah s (ADMO)	9752485977
	(KJZ)	SECL Central Hospital/ Bishrampur	15	Dr. S. Pramanik	9425533614
		P.H.C. Karonji	1	Dr. Jitendra Gupta (RMA)	9926663578
	Bishrampur	SECL Central Hospital/ Bishrampur	2	Dr. S. Pramanik	9752092487
87	(BSPR)	CHC/ Bishrampur	2	Dr. Prashant Singh	8319356805
		Holy Cross Hosp./ Ambikapur	28	Sister Daina	9752823555
88	Ambikapur	Dist. Hospital/Ambikapur	10	Dr. Puran Singh Sisodiya	9752092490

	(ABKP)	Holy Cross Hosp./ Ambikapur	10	Sister Daina	9752823555
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9. LOCAL RESOURCES (SOUTH EAST CENTRAL RAILWAY)

Details of Road cranes, Poclains and JCB Agencies						
ADEN/BSP, (Mob- 9752876210)						
S.N	Station	Name of theAgency	Equipment	No.	Capacity	Contact no.
1.	BSP	Jai Ambey crane	Hydra	04	14T	9893573283 9300677155
2.		Sri Dipanshu	JCB Poclain	02 01	2.5T 21T	9669211111
3.		Rai traders	Poclain JCB Hydra	01 01 01	21T 2.5T 14T	9300759105, 7947315038
4.		Deepak Kumar Shrivastava M/s Sapana Hydra &JCB Bilaspur,	Hydra JCB	04 04	12T,14 T, 16T 2.5T	9770666878
5.		Sri. Neel Jaiswal M/s.Jaiswal CraneService	Hydra	06	14T,16T & 18T	7987378291 9827121852
6.	AKT	Jain tractor	JCB Hydra	1 2	2.5T 14T, 16 T	9300451594
ADEN/CPH, Mob-9752876211						
7.	CPH	Sri SatyendraPandit M/s Aditya Crane, Lakhanpur Chowk, CPH	Hydra	07	12T,14 T	9826117453
8.		Sri Santosh Kenvat	Hydra	04	12T,14 T	8889385230 8269832934

		M/s Santosh Crane Service				
9.	KRBA	Sri. Rakesh	JCB	03	2.5T	8871884481
10.		Sri Ashish Giri	JCB	01	2.5T	9981904279
11.	NIA	Sri Tiwari	Poclain	14	21T	8839656667
12.	KHS	Sri.Purushottam Sahu	Pay Loader	01	21 T	9752995212
ADEN/PND, Mob-9752876214						
13.	KGB	Sri Vikas singh	JCB	01	2.5T	9893393982
14.	PND	Gaurav Sharma	Hydra	04	12T,14 T,16 T	9755193319
15.		Harender Singh	JCB	02	2.5T	8889969961
ADEN/UMR, Mob-9752876209						
16.	UMR	Shailesh Singh	JCB	02	2.5T	9425472944
17		Sri VikasRai	JCB	03	2.5T	8989428282
ADEN/SDL, Mob-9752876213						
18.	SDL	Sh. Vikash Singh Chauhan	Road Crane	01		9981330660
			JCB	02	2.5T	
19.	APR	Rohit Nayak (M/S Shri Ram Builders)	Poclain	01	21 T	7000825878
			Hydra	01	14T	
			JCB	01	2.5T	
20.	BRS	Sandeep (Agarwal Saw Mill)	Hydra	02	10T, 14T	9713464587
			JCB	01	2.5T	

21.		Ram kumar Vishwakarma (S.K. Engineering Works)	JCB	01	2.5T	9407566078
ADEN/RIG, (Mob-9752876212)						
22.	RIG	Mr. Patel, KotraRoad, Raigarh (C.G)	JCB	01	2.5T	9131257472
23.		Mr.Ansari Transport Nagar, Raigarh(C.G)	JCB	05	2.5T	9826519716
24.		Ravi Traders	POCLAIN	01	21T	9300759105
			JCB	03	2.5T	
			Hydra	02	14T,18T	
25.		M/s. JSPL Logistic (vivek Vishwakarma)	Crane	01	120T	9827477332
			Crane	01	250T	
26.		M/S Monet Ispat & Energy ltd, Bupdeopur	Hydra JCB	05	14T,	9338462171
			Poclain	03	2.5T	9981991950
				04	21T	
27.		Chandra Cranes	Hydra	05	12T,14T, 18T	7694091836
28.		Baba Sahu	JCB	01	2.5 T	7898909595
29.		Pradeep Mishra	JCB	02	2.5 T	9425572983
ADEN/BRJN, Mob-9752876220						
30.	BRJN	M/S Samleshwari (AREAS/M) MCL, BRJN.	Road Crane	02	14T,18T	9437021376
31.	BPH	M/s BALAJI,Belpahar	Hydra	05	12T,14 T	7008515834
			JCB	01	2.5T	
32.	BRJN	Mr.Prabhat Pradhan Lamtibahal, BRJN,Distt- Jharsuguda (Odisha)	JCB	01	2.5T	9861044889
			Poclain	01	21T	

33.	BPH	Mr. Sanjay Goenka Belpahar, Dist- Jharsuguda (Odisha)	JCB Poclain Hydra	01 01 02	2.5T 21T 14T & 18T	9437059017 7008574664
34.	BPH	M/sBALAJI,Belpahar	Hydra JCB	02 01	12T,14 T 2.5T	7008515834
35.	MDGR	Sri Ajay Jaiswal M/s Vinod Crane Service, MDGR	Hydra	04	12T,14 T	9424252859 8839082636
36.	BRH	Sri Ashok Chaudhary	JCB	02	2.5T	9425255029
37.	BRH	Sri Subhash sahu	JCB Hydra	03 02	2.5T 12T, 14T	9424254625
ADEN/MDGR, Mob- 9752876215						
38.	ABKP	Suryamotor	Hydra	02	14T	8109822868
39.	KLPG	Suryacrane	Hydra	02	14T	8109822868
40.	BRH Katgodi	Balram Sahu	Poclain JCB	03 03	21T 2.5T	9617810227

Firefighting Agencies

SN	Name of Agency	Contact no.
	C.G. FIRE & EMERGENCY SERVICES	PH: 07752-250904 Mob: 9109953011

Firefighting Agencies

Sr.	Rly Stn	Government/Private	Resource Owner/Controller
1	AKALTARA	K.S.K POWER PLANT, .Nariyara	8085751100,9630005291
		New VOCO Vistas Corporation Ltd.	9752547714
		Lafarge	9893497171,

		Nagar palika	9301713101,112
2	Anuppur	Nagar palika	07652-222015/101, 7771035392
3	Ambikapur		07774-220100,220101, 8120191269, 07853-200657
4	AAL	Chachi Dhanpuri OPM/AAL	9424775682 07652-250318 07652-286381
5	Bhupdeopur	Monnet Ispat ltd.	07762391500
6	Bilaspur	Government Fire department - district command NTPC	101, 07752-250825/228504/405101 9893299111(Officer), 07752-405101 07752-246527
7	Birsinghpur	Sanjaya Gandhi Thermal Plant	9425808694, 07655-262566
8	Bishrampur		07775-264285, 9425533651
9	Baikunthpur		07836-243302
10	Bijjuri	Nagar palika	07658-264244
11	Chirmiri		07771-263214, 8519003387, 9926562249, 8871258679, 7587746082
12	Jaithari	Moserbear Thermal power plant	08435105093
13	Korba	NTPC/CSEB Balco Lanco CSEB	07759-221475 07759-233504 07759-242033, 9993000565 79539-57650

		SECL Fire department - district command	07759-226341/112 07759-221475, 254555, 8109665538 07759-228182
14	Kotma	Government/Nagar Palika	07658-233260 /101
15	Katni		07622-230448, 8989911205, 9425829264, 07622-101
16	Kargi	Nagar panchayat kota-07753253711	
17	Kharsia	Municipality	101, 07762-391540, 222911, 9755093682,
18	KDTR	JSPL-	227001,9752115555
19	Manendragarh	SECL Municipality	07771-241703 8823064000,
20	Naila	Government/Nagar Palika Fire department - district command	07817-222235, 222097, 101, 07817-223171
21	Nowrozabad	Nagar palika	07653268125
22	Pendra		940760086, 112
23	Pali		07655-233250
24	Raigarh	Nagar nigam-101, 222911	JSPL-227001, Monnet-108
25	Shahdol	Government/Nagar Palika Chief	07652-245175/101,9425427973, 6260169700 9425427304
26	Surajpur		07775-205231
27	Shivpur- Churcha		9907993015
28	Umaria		07653-233250, 222242, 9755569159, 9329535706

Road Transport Depot

Location/Type	Name of service provider	Phone numbers
Bilaspur Bus service	Daily bus service	9893471822
	Akshay travels	07752-407033
	Harman Tour & Travels	9993617074
	Mak tour & travels	07752-403214
	Kishore travels	07752-224715
Bilaspur TAXI service	MJ Travels	07752-222222
	Jai tour & Travels	9827186349
	Tirupati Taxi Service	07752-413644
Champa	Smile guru	09200000099
Korba Bus service	Rajdhani travels	9977689774
	Rahul travels	9893411411, 07759-246274
	Satyam travels	9827962888
	Aditi travels	9301780808
	Dev travels	9827173929
Korba TAXI service	Astha tour & travels	9827495474
	Rahul Travels	8982211411
	C S Travels	9993024505
	Rajdhani Travels	9977689774
Raigarh Bus service	Bijaya bus service	7587749936
	Swati travels	9993844448, 9039144448
	Singh travels	9993844448,
Raigarh	Shree sharda road ways	8502594959
	Sahu transport	9926007762

TAXI service	Rahul travels	9098188889, 9098188800
Brajrajnagar	Aditya Tours , Jharsuguda	9338285222
	Shree Shankar Travels, Jharsuguda	09178961309
	Binod Travels, Jharsuguda	9937424613
Pendra	Book cab	09241004100
Taxi service	Clear car rentals	8888855220
Anuppur	Amarkantak Taxi service	07629-269434
Taxi service		
Shadhol Taxi Service	Atihi basundhara tourism	9179078709
	H group travels & communications	07652-282828
	Sahara Travels	9425180595
	Bobby Travels	9424489377
	H group travel & communication	07652-282828
Ambikapur Bus service	Shivam bus service	9407635111
	Kshatriya travels	9424251126, 8120805114
	Ambika travels	9826140261
	Chawla & chawla	9201133899
	Baba & Balaji	7869090279
	Subh travels	8109904122
	Popular travels	8357977015
	Babji travels	8817272971
	Royal travels	9826190786
	Harekrishna tour & travels	9826760519
	Jain agency	9826193500

Ambikapur Taxi service	Nisha cab & travels	07774-220302
	Hiremecar.com	01212774419
Katni Bus & taxi services	AICTSL Sky bus service	9993288888
	Gaura Tours & Travels	9300354200
	Anurag Taxi cabs	07622-400302
	Bandhavgarh Taxi Service	09424722414

10. DETAILS OF NGOs

Station	Name of the Office	STD	BSNL Office
Bilaspur	Loins club Bilaspur care	-	9827153097,07752-428866
Bilaspur	Loins club Bilaspur city	-	9425219552
Bilaspur	Jan Pahal An Initiative		7587292062
Bilaspur	Sanket Yuva Mandal Samiti		9424159580
Bilaspur	Inner wheel club of Bilaspur	-	9826391900
Bilaspur	Nayi Roshini Samaj Kalyan	07752	411727
Bilaspur	Gramin Krishak Vikas Sangathan	-	9981130757
Bilaspur	Libra Welfare Society	07752	220526
Bilaspur	Lt.Ram lal gupta society	-	9425223123
Bilaspur	Sandesh india	-	9479119928
Bilaspur	Shashwat samaj sevi sangathan	07752	203029
Bilaspur	Shikhar yuva manch	07752	414565
Bilaspur	SEC Tech, Jarhabhata	07752	402693

Bilaspur	Pahal	-	9907444316
Ambikapur	Red cross Society	07774	222322
Bilaspur	Roti Bank		9835130762
Bilaspur	Little Help	07752	7974697525

11. CIVIL DEFENCE VOLUNTEERS

Sl. No.	Name	Designation	Office	Contact No.	Div.
1.	Manish Kumar Singh chauhan	CDI	Sr.DCM	9752876556	BSP
2.	Shri G.Vishwakarma	CDI/Ch.OS/Safety	Sr.DSO/BSP	9630015640	BSP
3.	Shri Abhishek Gupta	CDV	Sr.DCM/BSP	8109400220	BSP
4.	Shri Abhishek Tiwari	CDV	Sr.DCM/BSP	9770694984	BSP
5.	Shri Amit Mishra	CDV	Sr.DCM/BSP	9098553587	BSP
6.	Shri Kiran Kumar Jaiswal	CDV	Sr.DCM/BSP	9827039561	BSP
7.	Shri Rajendra Kumar Gupta	CDV	Sr.DCM/BSP	8962738485	BSP
8.	Shri Raju Kaushik	CDV	Sr.DCM/BSP	8085351412	BSP

9.	Shri Ram Ratan Sahu	CDV	Sr.DCM/ BSP	9977795893	BSP
10.	Shri S.K. Singh	CDV	Sr.DCM/ BSP	7024392245	BSP
11.	Shri Sudhir Kumar	CDV	Sr.DCM/ BSP	8962958844	BSP
12.	Shri M.K.Rathore	CDV	Sr.DCM/ BSP	9752485683	BSP
13.	Shri Neel Chauhan	CDV	Sr.DCM/ BSP	9752412452	BSP
14.	Smt. Gouri Ishwaramma	CDV	Sr.DCM/ BSP	7898370075	BSP
15.	Shri G.R. Mohan	TM/Mail-Exp.	CYM/ BSP	8085953375	BSP
16.	Ku. Somelata Sahu	TM-III	Sr.DCM/ BSP	7987893834	BSP
17.	Ku. Pushpa Das	TM-IV	SSE/ P.Way/ BSP	7000498229	BSP
18.	Ku. Priyanka Rani Chauhan	TM-IV	SSE(p.Way)/ KGS	7000074438	BSP
19.	Ku. Suman Dhruw	TM-IV	SSE/ P.Way/ RIG	8085953214	BSP
20.	Smt Shilpa	TM-IV	SSE/ DSD/ BSP	9685513528	BSP
21.	Shri Manish Prasad	KSI	SSE/ TMO/ BSP	7869041668	BSP
22.	Shri Babu Rajak	Tech.-III	SSE/ Work/ BSP	9685123238	BSP
23.	Shri Balak Das	Tech-I	SSE/ RRD/ PSI/ BSP	8319497141	BSP
24.	Shri Suresh Paigwar	TM	Rajbhasha	9827964007	BSP
25.	Shri Ghanshyam Jaiswal	C.C.	CCC/ KRBA	7987869766	BSP
26.	Shri Kishor Kumar Singh	TM	SSE/ C&W/ BRJN	9006284926	BSP
27.	Shri Rakesh Kumar Tamboli	O S	Law Officer/ BSP	9752485973	BSP

28.	Shri Rajendra Lal Parwar	Asst. Office	CE/General	7075953124	BSP
29.	Shri J.P. Yadav	TM	SSE/P.WAY/CPH	9977898222	BSP
30.	Shri Ravi Soni	TM-III	SSE/P.Way/APR	8878707590	BSP