

Mechanical (C&W)/NGP Division

Achievements during the FY 2025-26 (Jan'26)

(Good work done/achievements during January)

1. Total 92 complaints received and closed in Rail Madad portal in the month of January'26 with an average disposal time of 40 minutes. Total 32 feedbacks have been received. Out of that with excellent remarks from 20 passengers, satisfactory remarks from 9 passengers and unsatisfactory remarks from 3 passengers have been received. The percentage of excellent and satisfactory remarks is 90.63% of total feedbacks for the month.
2. Two complete sets of Ultra Thermic Cutting Packages were received on 15.01.2026 at C&W Depot, Gondia from M/s Indaids International, Ernakulam, Kerala, against the Purchase Order. Inspection and demonstration of both Ultra Thermic Cutting Packages were carried out in the presence of the firm's representative. During the demonstration, successful cutting of a CBC knuckle and rail and any thick section metals were performed.
3. De-launching of old FOB Girder (Size-16 M(L) x 1.80(M)(W) x 2.50 M(H) & weight 5.00MT) at Tumsar station over Track no.1 & 2 was successfully done by 140T breakdown Crane Gondia on 29.01.2026 during Traffic & OHE block of 03:50 hrs.
4. Upper gear of 14 coaches (IOH-13, SS1-1) have been improved up to Astha level by interior cleaning, painting of toilet area and 100% amenity fittings.
5. There is no case of Hot Axle during the month.
6. There is no en-route wagon detachment during the month.
7. During the month, 87 Long Haul Formation was done in the Division.
8. This month 16 Intensive Examinations of Freight trains done in Division.
9. During the month, an amount of Rs. 3,59,740/- has been realized against damage and deficiency charges from sidings.
